



**THE NCS**<sup>TM</sup>  
The National Citizen Survey<sup>TM</sup>

## Jupiter, FL

Supplemental Online Survey Results

2015



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The National Citizen Survey™  
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## About this Report

As part of its participation in The National Citizen Survey™, the Town of Jupiter conducted a mailed survey of 2,600 residents. Surveys were mailed to randomly selected households in October 2015 and data were collected through December 7, 2015. After the official data collection period was over and the data were reported (see the report, *The National Citizen Survey: Community Livability Report, Jupiter, FL, 2015*), the Town made available a web-based survey to its residents through a link on the Town's website. Visitors to the site were able to complete the survey in December 2015 through early January 2016 and 709 surveys were received.

This report contains the results of this administration of the web-based survey and have not been weighted to current population estimates of Jupiter.

# Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

## Responses excluding “don’t know”

Table 1: Question 1

Please rate each of the following aspects of quality of life in Jupiter:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Jupiter as a place to live	60%	N=416	32%	N=222	6%	N=40	2%	N=12	100%	N=690
Your neighborhood as a place to live	57%	N=400	34%	N=235	7%	N=49	2%	N=16	100%	N=700
Jupiter as a place to raise children	51%	N=296	36%	N=210	9%	N=53	4%	N=21	100%	N=580
Jupiter as a place to work	38%	N=198	38%	N=197	16%	N=82	9%	N=47	100%	N=524
Jupiter as a place to visit	56%	N=382	34%	N=235	8%	N=55	2%	N=11	100%	N=683
Jupiter as a place to retire	55%	N=370	28%	N=185	11%	N=75	6%	N=38	100%	N=668
The overall quality of life in Jupiter	50%	N=352	39%	N=275	8%	N=57	2%	N=16	100%	N=700

Table 2: Question 2

Please rate each of the following characteristics as they relate to Jupiter as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Jupiter	34%	N=222	55%	N=360	10%	N=63	2%	N=13	100%	N=658
Overall ease of getting to the places you usually have to visit	24%	N=157	47%	N=306	21%	N=134	8%	N=54	100%	N=651
Quality of overall natural environment in Jupiter	42%	N=271	41%	N=266	14%	N=92	4%	N=23	100%	N=652
Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	17%	N=115	43%	N=281	28%	N=183	12%	N=81	100%	N=660
Health and wellness opportunities in Jupiter	36%	N=229	50%	N=316	11%	N=72	3%	N=16	100%	N=633
Overall opportunities for education and enrichment	28%	N=165	54%	N=320	14%	N=86	5%	N=27	100%	N=598
Overall economic health of Jupiter	28%	N=173	56%	N=350	14%	N=85	2%	N=12	100%	N=620
Sense of community	23%	N=149	48%	N=311	22%	N=144	7%	N=45	100%	N=649
Overall image or reputation of Jupiter	45%	N=292	46%	N=301	7%	N=44	3%	N=17	100%	N=654

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
	%	N	%	N	%	N	%	N	%	N
Recommend living in Jupiter to someone who asks	63%	N=402	25%	N=162	7%	N=42	5%	N=32	100%	N=638
Remain in Jupiter for the next five years	68%	N=424	20%	N=124	6%	N=38	6%	N=38	100%	N=624

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	70%	N=450	24%	N=155	4%	N=23	2%	N=11	1%	N=4	100%	N=643
In Jupiter's downtown/commercial area during the day	53%	N=330	36%	N=223	7%	N=44	2%	N=15	1%	N=5	100%	N=617

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Table 5: Question 5

Please rate each of the following characteristics as they relate to Jupiter as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	6%	N=35	33%	N=205	38%	N=234	23%	N=141	100%	N=615
Ease of public parking	13%	N=80	49%	N=290	28%	N=167	10%	N=59	100%	N=596
Ease of travel by car in Jupiter	13%	N=82	44%	N=269	30%	N=188	13%	N=79	100%	N=618
Ease of travel by public transportation in Jupiter	4%	N=12	10%	N=28	27%	N=75	58%	N=159	100%	N=274
Ease of travel by bicycle in Jupiter	8%	N=39	34%	N=162	39%	N=182	19%	N=89	100%	N=472
Ease of walking in Jupiter	19%	N=110	46%	N=272	26%	N=151	9%	N=53	100%	N=586
Availability of paths and walking trails	21%	N=125	46%	N=271	24%	N=143	8%	N=45	100%	N=584
Air quality	49%	N=299	47%	N=284	4%	N=25	0%	N=2	100%	N=610
Cleanliness of Jupiter	40%	N=249	52%	N=323	6%	N=37	2%	N=10	100%	N=619
Overall appearance of Jupiter	39%	N=242	50%	N=308	9%	N=55	2%	N=13	100%	N=618
Public places where people want to spend time	34%	N=206	49%	N=300	13%	N=82	3%	N=21	100%	N=609
Variety of housing options	19%	N=108	43%	N=240	25%	N=142	13%	N=72	100%	N=562
Availability of affordable quality housing	7%	N=36	26%	N=128	36%	N=179	31%	N=154	100%	N=497
Fitness opportunities (including exercise classes and paths or trails, etc.)	31%	N=188	49%	N=294	16%	N=97	3%	N=18	100%	N=597
Recreational opportunities	41%	N=246	48%	N=293	10%	N=59	1%	N=9	100%	N=607
Availability of affordable quality food	30%	N=184	48%	N=291	19%	N=115	3%	N=20	100%	N=610
Availability of affordable quality health care	33%	N=185	47%	N=267	15%	N=86	5%	N=27	100%	N=565
Availability of preventive health services	29%	N=157	53%	N=283	13%	N=72	4%	N=24	100%	N=536
Availability of affordable quality mental health care	22%	N=55	33%	N=84	26%	N=65	20%	N=50	100%	N=254

Table 6: Question 6

Please rate each of the following characteristics as they relate to Jupiter as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	21%	N=50	47%	N=111	18%	N=44	14%	N=33	100%	N=238
K-12 education	36%	N=128	45%	N=161	14%	N=49	5%	N=19	100%	N=357
Adult educational opportunities	27%	N=113	47%	N=201	20%	N=86	6%	N=26	100%	N=426
Opportunities to attend cultural/arts/music activities	24%	N=138	48%	N=273	22%	N=123	6%	N=35	100%	N=569
Opportunities to participate in religious or spiritual events and activities	33%	N=155	55%	N=258	11%	N=50	2%	N=8	100%	N=471
Employment opportunities	9%	N=30	35%	N=123	39%	N=138	17%	N=59	100%	N=350
Shopping opportunities	27%	N=160	52%	N=306	17%	N=98	3%	N=20	100%	N=584
Cost of living in Jupiter	4%	N=26	36%	N=210	40%	N=236	20%	N=115	100%	N=587
Overall quality of business and service establishments in Jupiter	17%	N=101	63%	N=372	17%	N=98	3%	N=16	100%	N=587
Vibrant downtown/commercial area	11%	N=63	34%	N=196	35%	N=198	20%	N=113	100%	N=570
Overall quality of new development in Jupiter	12%	N=71	34%	N=196	25%	N=140	29%	N=163	100%	N=570
Opportunities to participate in social events and activities	21%	N=117	53%	N=300	22%	N=125	4%	N=22	100%	N=564
Opportunities to volunteer	34%	N=164	51%	N=248	12%	N=60	2%	N=10	100%	N=482

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Please rate each of the following characteristics as they relate to Jupiter as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Opportunities to participate in community matters	28%	N=141	47%	N=236	19%	N=97	6%	N=28	100%	N=502
Openness and acceptance of the community toward people of diverse backgrounds	21%	N=105	48%	N=236	21%	N=102	9%	N=46	100%	N=489
Neighborhoodliness of residents in Jupiter	20%	N=118	49%	N=282	23%	N=134	8%	N=46	100%	N=580

Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	14%	N=80	86%	N=500	100%	N=580
Made efforts to make your home more energy efficient	22%	N=128	78%	N=445	100%	N=573
Observed a code violation or other hazard in Jupiter	62%	N=358	38%	N=219	100%	N=577
Household member was a victim of a crime in Jupiter	88%	N=507	12%	N=72	100%	N=579
Reported a crime to the police in Jupiter	77%	N=447	23%	N=130	100%	N=577
Stocked supplies in preparation for an emergency	38%	N=219	62%	N=359	100%	N=578
Campaigned or advocated for an issue, cause or candidate	69%	N=401	31%	N=177	100%	N=578
Contacted the Town of Jupiter (in-person, phone, email or web) for help or information	51%	N=297	49%	N=282	100%	N=579
Contacted Jupiter elected officials (in-person, phone, email or web) to express your opinion	79%	N=458	21%	N=119	100%	N=577

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Jupiter?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Jupiter recreation centers or their services	13%	N=71	13%	N=75	37%	N=207	37%	N=210	100%	N=563
Visited a neighborhood park or Town park	23%	N=130	31%	N=170	33%	N=184	13%	N=72	100%	N=556
Used Jupiter public libraries or their services	10%	N=58	25%	N=140	34%	N=191	30%	N=170	100%	N=559
Participated in religious or spiritual activities in Jupiter	10%	N=56	19%	N=109	18%	N=103	52%	N=294	100%	N=562
Attended a Town-sponsored event	1%	N=5	9%	N=50	58%	N=325	32%	N=176	100%	N=556
Used bus, rail, subway or other public transportation instead of driving	1%	N=4	0%	N=2	3%	N=14	96%	N=540	100%	N=560
Carpooled with other adults or children instead of driving alone	7%	N=39	12%	N=67	14%	N=80	67%	N=374	100%	N=560
Walked or biked instead of driving	19%	N=107	21%	N=120	23%	N=130	37%	N=207	100%	N=564
Volunteered your time to some group/activity in Jupiter	12%	N=65	14%	N=76	21%	N=119	54%	N=302	100%	N=562
Participated in a club	6%	N=35	10%	N=55	16%	N=86	68%	N=376	100%	N=552
Talked to or visited with your immediate neighbors	62%	N=348	25%	N=140	10%	N=55	4%	N=22	100%	N=565
Done a favor for a neighbor	33%	N=184	33%	N=188	27%	N=150	7%	N=42	100%	N=564

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Table 9: Question 9

Thinking about local public meetings (of local elected officials like Town Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	0%	N=1	5%	N=26	34%	N=184	61%	N=331	100%	N=542
Watched (online or on television) a local public meeting	0%	N=2	3%	N=17	17%	N=92	80%	N=436	100%	N=547

Table 10: Question 10

Please rate the quality of each of the following services in Jupiter:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Police services	47%	N=231	40%	N=197	8%	N=41	4%	N=20	100%	N=489
Fire services	57%	N=219	39%	N=148	3%	N=13	1%	N=4	100%	N=384
Ambulance or emergency medical services	57%	N=211	38%	N=140	5%	N=18	1%	N=4	100%	N=373
Crime prevention	28%	N=121	49%	N=212	18%	N=77	6%	N=26	100%	N=436
Fire prevention and education	34%	N=105	48%	N=149	14%	N=44	4%	N=13	100%	N=311
Traffic enforcement	22%	N=101	44%	N=206	22%	N=104	12%	N=54	100%	N=465
Street repair	21%	N=102	48%	N=235	23%	N=115	8%	N=38	100%	N=490
Street cleaning	27%	N=129	48%	N=225	17%	N=79	8%	N=37	100%	N=470
Street lighting	19%	N=100	54%	N=280	20%	N=104	7%	N=36	100%	N=520
Sidewalk maintenance	20%	N=100	53%	N=269	19%	N=99	8%	N=40	100%	N=508
Traffic signal timing	11%	N=59	39%	N=201	30%	N=153	20%	N=103	100%	N=516
Bus or transit services	13%	N=19	24%	N=34	25%	N=35	38%	N=54	100%	N=142
Garbage collection	48%	N=244	44%	N=221	7%	N=33	1%	N=7	100%	N=505
Recycling	47%	N=234	44%	N=222	7%	N=37	2%	N=10	100%	N=503
Yard waste pick-up	45%	N=207	42%	N=189	10%	N=44	3%	N=15	100%	N=455
Storm drainage	24%	N=112	48%	N=227	19%	N=91	9%	N=44	100%	N=474
Drinking water	46%	N=239	39%	N=201	11%	N=58	4%	N=19	100%	N=517
Sewer services	44%	N=214	48%	N=230	7%	N=32	1%	N=6	100%	N=482
Power (electric and/or gas) utility	39%	N=201	49%	N=255	10%	N=52	3%	N=14	100%	N=522
Utility billing	36%	N=188	46%	N=239	13%	N=66	4%	N=23	100%	N=516
Town parks	48%	N=238	45%	N=223	6%	N=30	2%	N=8	100%	N=499
Recreation programs or classes	34%	N=124	50%	N=180	14%	N=50	2%	N=8	100%	N=362
Recreation centers or facilities	35%	N=141	51%	N=209	12%	N=48	2%	N=9	100%	N=407
Land use, planning and zoning	14%	N=65	31%	N=140	24%	N=110	31%	N=139	100%	N=454
Code enforcement (weeds, abandoned buildings, etc.)	16%	N=63	51%	N=201	22%	N=85	11%	N=45	100%	N=394
Animal control	23%	N=79	52%	N=183	15%	N=51	11%	N=37	100%	N=350
Economic development	16%	N=66	45%	N=190	23%	N=96	17%	N=73	100%	N=425
Health services	29%	N=125	53%	N=227	13%	N=55	4%	N=18	100%	N=425
Public library services	49%	N=215	43%	N=187	7%	N=29	1%	N=5	100%	N=436
Public information services	27%	N=108	54%	N=213	14%	N=54	5%	N=21	100%	N=396

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Please rate the quality of each of the following services in Jupiter:	Excellent		Good		Fair		Poor		Total	
Cable television	15%	N=70	43%	N=201	25%	N=119	17%	N=78	100%	N=468
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	28%	N=111	54%	N=217	14%	N=56	4%	N=17	100%	N=401
Preservation of natural areas such as open space, farmlands and greenbelts	27%	N=134	41%	N=205	19%	N=96	14%	N=68	100%	N=503
Jupiter open space	28%	N=139	40%	N=198	18%	N=92	14%	N=71	100%	N=500
Town-sponsored special events	26%	N=120	54%	N=252	16%	N=74	4%	N=18	100%	N=464
Overall customer service by Jupiter employees (police, receptionists, planners, etc.)	36%	N=172	48%	N=229	12%	N=57	5%	N=23	100%	N=481

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The Town of Jupiter	33%	N=168	52%	N=264	12%	N=61	4%	N=19	100%	N=512
The Federal Government	4%	N=18	31%	N=145	40%	N=188	25%	N=116	100%	N=467

Table 12: Question 12

Please rate the following categories of Jupiter government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Jupiter	14%	N=70	51%	N=247	27%	N=128	8%	N=38	100%	N=483
The overall direction that Jupiter is taking	9%	N=42	34%	N=166	25%	N=123	32%	N=155	100%	N=486
The job Jupiter government does at welcoming citizen involvement	15%	N=61	43%	N=176	24%	N=98	18%	N=73	100%	N=408
Overall confidence in Jupiter government	12%	N=55	39%	N=184	27%	N=127	23%	N=109	100%	N=475
Generally acting in the best interest of the community	13%	N=60	34%	N=162	26%	N=123	28%	N=133	100%	N=478
Being honest	15%	N=62	40%	N=169	25%	N=105	21%	N=90	100%	N=426
Treating all residents fairly	14%	N=56	43%	N=171	24%	N=96	19%	N=78	100%	N=401

Table 13: Question 13

Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Jupiter	67%	N=331	29%	N=143	4%	N=18	1%	N=4	100%	N=496
Overall ease of getting to the places you usually have to visit	43%	N=212	44%	N=218	11%	N=55	1%	N=6	100%	N=491
Quality of overall natural environment in Jupiter	63%	N=312	29%	N=144	7%	N=37	1%	N=5	100%	N=498
Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	57%	N=282	33%	N=164	8%	N=38	2%	N=12	100%	N=496
Health and wellness opportunities in Jupiter	35%	N=173	41%	N=204	19%	N=95	5%	N=24	100%	N=496
Overall opportunities for education and enrichment	34%	N=167	40%	N=198	20%	N=101	6%	N=28	100%	N=494
Overall economic health of Jupiter	47%	N=234	43%	N=211	8%	N=41	2%	N=8	100%	N=494
Sense of community	40%	N=198	43%	N=213	15%	N=73	2%	N=10	100%	N=494

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Table 14: Question 14

Which one of the following areas do you most associate with being Jupiter’s downtown/commercial area? (Please select only one.)	Percent	Number
Abacoa Town Center (Town Center drive, near the amphitheater and Roger Dean Stadium)	18%	N=88
Center Street (the area roughly from the intersection of Loxahatchee Drive east to Old Dixie Highway, near Ale House, DD’s Cupcakes, and Ralph’s)	12%	N=60
Inlet Village (the Inlet area along A1A, from US1 south to Beach Road, in the area including Guanabana’s, Schooners, Blueline, Rustic Inn and Jetty’s)	9%	N=43
Harbourside Place (the development along the Intracoastal Waterway just north of the Indiantown Road Bridge on US1)	18%	N=89
Toney Penna Drive (the area between the intersection of Toney Penna and Military Trail, east to Old Dixie Highway)	4%	N=18
None of the above	40%	N=195
Total	100%	N=493

Table 15: Question 15

Please indicate how important, if at all, it is for the Town of Jupiter to offer each of the following types of programs for residents 35 and over	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Day trips to area attractions such as malls, casinos, parks, and activities	11%	N=45	24%	N=101	42%	N=176	24%	N=101	100%	N=423
Coach trips (overnight or multi-day excursions) to other areas of Florida and the Southeast	7%	N=27	16%	N=66	40%	N=164	38%	N=158	100%	N=415
Longer-term trips and cruises	5%	N=21	10%	N=40	36%	N=146	50%	N=203	100%	N=410
Senior support services	40%	N=171	37%	N=159	17%	N=71	7%	N=29	100%	N=430
Health information programs, fairs and seminars	27%	N=116	38%	N=167	27%	N=116	9%	N=38	100%	N=437
Games and leagues	15%	N=64	32%	N=135	41%	N=175	13%	N=54	100%	N=428
Sports leagues	16%	N=66	29%	N=120	40%	N=166	16%	N=66	100%	N=418
Dances, concerts, and entertainment events	16%	N=71	36%	N=155	38%	N=164	10%	N=45	100%	N=435

Table 16: Question 16

Thinking about Jupiter’s public information efforts, please rate the quality of each of the following:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Town Times quarterly newsletter (including Town news, recreation activities, 55+ activities and neighborhood news)	28%	N=109	50%	N=194	18%	N=70	4%	N=14	100%	N=387
Usability/design of the Town website (www.jupiter.fl.us)	17%	N=74	55%	N=235	22%	N=94	6%	N=26	100%	N=429
Content of the Town website (www.jupiter.fl.us)	18%	N=80	55%	N=237	21%	N=92	6%	N=24	100%	N=433
The Town’s Facebook page and Twitter feed	14%	N=21	47%	N=73	28%	N=43	12%	N=18	100%	N=155
Fliers, posters or advertisements on Town programs and events	14%	N=51	47%	N=168	29%	N=104	11%	N=38	100%	N=361
Inlet Villager newsletter	17%	N=35	54%	N=113	19%	N=40	10%	N=20	100%	N=208
Open house and public meetings	13%	N=40	52%	N=163	24%	N=75	11%	N=33	100%	N=311
Direct mail items (postcards and reports)	8%	N=22	49%	N=141	28%	N=80	15%	N=42	100%	N=285

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Table 17: Question 17

In question 7, you were asked if you had contacted the Town of Jupiter (in-person, phone, email, web) for help or information in the last 12 months. If you answered 'yes,' please provide you impression of the following:	Excellent		Good		Fair		Poor		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Knowledge	39%	N=102	44%	N=114	12%	N=31	5%	N=13	100%	N=260
Responsiveness	41%	N=111	33%	N=89	14%	N=39	12%	N=33	100%	N=272
Courtesy	49%	N=131	36%	N=97	9%	N=25	6%	N=15	100%	N=268

Table 18: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Recycle at home	1%	N=7	3%	N=12	5%	N=23	14%	N=66	77%	N=367	100%	N=475
Purchase goods or services from a business located in Jupiter	0%	N=0	0%	N=2	11%	N=51	60%	N=282	29%	N=137	100%	N=472
Eat at least 5 portions of fruits and vegetables a day	3%	N=16	14%	N=67	31%	N=148	32%	N=151	19%	N=89	100%	N=471
Participate in moderate or vigorous physical activity	1%	N=3	8%	N=36	29%	N=138	33%	N=158	29%	N=139	100%	N=474
Read or watch local news (via television, paper, computer, etc.)	2%	N=10	6%	N=27	12%	N=55	28%	N=135	52%	N=247	100%	N=474
Vote in local elections	8%	N=37	3%	N=13	7%	N=32	21%	N=98	62%	N=293	100%	N=473

Table 19: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	33%	N=156
Very good	46%	N=219
Good	18%	N=86
Fair	3%	N=13
Poor	1%	N=3
Total	100%	N=477

Table 20: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	6%	N=27
Somewhat positive	25%	N=117
Neutral	53%	N=250
Somewhat negative	14%	N=67
Very negative	3%	N=14
Total	100%	N=475

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Table 21: Question D4

What is your employment status?	Percent	Number
Working full time for pay	48%	N=225
Working part time for pay	10%	N=48
Unemployed, looking for paid work	2%	N=8
Unemployed, not looking for paid work	2%	N=9
Fully retired	39%	N=183
Total	100%	N=473

Table 22: Question D5

Do you work inside the boundaries of Jupiter?	Percent	Number
Yes, outside the home	21%	N=99
Yes, from home	13%	N=62
No	66%	N=306
Total	100%	N=467

Table 23: Question D6

How many years have you lived in Jupiter?	Percent	Number
Less than 2 years	4%	N=18
2 to 5 years	21%	N=98
6 to 10 years	16%	N=75
11 to 20 years	30%	N=143
More than 20 years	30%	N=142
Total	100%	N=476

Table 24: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	63%	N=298
Building with two or more homes (duplex, townhome, apartment or condominium)	35%	N=166
Mobile home	1%	N=7
Other	1%	N=3
Total	100%	N=474

Table 25: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	7%	N=33
Owned	93%	N=432
Total	100%	N=465

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Table 26: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	2%	N=10
\$300 to \$599 per month	7%	N=31
\$600 to \$999 per month	12%	N=55
\$1,000 to \$1,499 per month	24%	N=108
\$1,500 to \$2,499 per month	30%	N=136
\$2,500 or more per month	25%	N=115
Total	100%	N=455

Table 27: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	70%	N=332
Yes	30%	N=141
Total	100%	N=473

Table 28: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	57%	N=271
Yes	43%	N=202
Total	100%	N=473

Table 29: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	4%	N=17
\$25,000 to \$49,999	10%	N=41
\$50,000 to \$99,999	32%	N=137
\$100,000 to \$149,999	25%	N=106
\$150,000 or more	30%	N=127
Total	100%	N=428

Table 30: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	96%	N=444
Yes, I consider myself to be Spanish, Hispanic or Latino	4%	N=17
Total	100%	N=461

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Table 31: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=4
Asian, Asian Indian or Pacific Islander	1%	N=3
Black or African American	0%	N=2
White	98%	N=444
Other	2%	N=8

Total may exceed 100% as respondents could select more than one option.

Table 32: Question D15

In which category is your age?	Percent	Number
18 to 24 years	0%	N=1
25 to 34 years	4%	N=17
35 to 44 years	12%	N=56
45 to 54 years	23%	N=106
55 to 64 years	25%	N=115
65 to 74 years	29%	N=134
75 years or older	8%	N=37
Total	100%	N=466

Table 33: Question D16

What is your sex?	Percent	Number
Female	51%	N=237
Male	49%	N=230
Total	100%	N=467

Table 34: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	61%	N=291
Land line	15%	N=69
Both	24%	N=115
Total	100%	N=475

**Responses including “don’t know”**

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=“).

Table 35: Question 1

Please rate each of the following aspects of quality of life in Jupiter:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Jupiter as a place to live	60%	N=416	32%	N=222	6%	N=40	2%	N=12	0%	N=1	100%	N=691
Your neighborhood as a place to live	57%	N=400	34%	N=235	7%	N=49	2%	N=16	0%	N=1	100%	N=701
Jupiter as a place to raise children	42%	N=296	30%	N=210	8%	N=53	3%	N=21	17%	N=120	100%	N=700
Jupiter as a place to work	28%	N=198	28%	N=197	12%	N=82	7%	N=47	25%	N=173	100%	N=697
Jupiter as a place to visit	54%	N=382	34%	N=235	8%	N=55	2%	N=11	3%	N=18	100%	N=701
Jupiter as a place to retire	53%	N=370	26%	N=185	11%	N=75	5%	N=38	4%	N=31	100%	N=699
The overall quality of life in Jupiter	50%	N=352	39%	N=275	8%	N=57	2%	N=16	0%	N=0	100%	N=700

Table 36: Question 2

Please rate each of the following characteristics as they relate to Jupiter as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Jupiter	34%	N=222	55%	N=360	10%	N=63	2%	N=13	0%	N=0	100%	N=658
Overall ease of getting to the places you usually have to visit	24%	N=157	47%	N=306	21%	N=134	8%	N=54	0%	N=0	100%	N=651
Quality of overall natural environment in Jupiter	42%	N=271	41%	N=266	14%	N=92	4%	N=23	0%	N=0	100%	N=652
Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	17%	N=115	43%	N=281	28%	N=183	12%	N=81	0%	N=1	100%	N=661
Health and wellness opportunities in Jupiter	35%	N=229	48%	N=316	11%	N=72	2%	N=16	4%	N=26	100%	N=659
Overall opportunities for education and enrichment	25%	N=165	49%	N=320	13%	N=86	4%	N=27	9%	N=61	100%	N=659
Overall economic health of Jupiter	26%	N=173	53%	N=350	13%	N=85	2%	N=12	6%	N=39	100%	N=659
Sense of community	23%	N=149	47%	N=311	22%	N=144	7%	N=45	1%	N=8	100%	N=657
Overall image or reputation of Jupiter	44%	N=292	46%	N=301	7%	N=44	3%	N=17	1%	N=6	100%	N=660

Table 37: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recommend living in Jupiter to someone who asks	63%	N=402	25%	N=162	7%	N=42	5%	N=32	0%	N=3	100%	N=641
Remain in Jupiter for the next five years	67%	N=424	20%	N=124	6%	N=38	6%	N=38	1%	N=7	100%	N=631

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Table 38: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	70%	N=450	24%	N=155	4%	N=23	2%	N=11	1%	N=4	0%	N=1	100%	N=644
In Jupiter's downtown/commercial area during the day	52%	N=330	35%	N=223	7%	N=44	2%	N=15	1%	N=5	3%	N=19	100%	N=636

Table 39: Question 5

Please rate each of the following characteristics as they relate to Jupiter as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	6%	N=35	33%	N=205	38%	N=234	23%	N=141	0%	N=0	100%	N=615
Ease of public parking	13%	N=80	48%	N=290	28%	N=167	10%	N=59	2%	N=10	100%	N=606
Ease of travel by car in Jupiter	13%	N=82	44%	N=269	30%	N=188	13%	N=79	0%	N=0	100%	N=618
Ease of travel by public transportation in Jupiter	2%	N=12	5%	N=28	12%	N=75	26%	N=159	55%	N=340	100%	N=614
Ease of travel by bicycle in Jupiter	6%	N=39	26%	N=162	29%	N=182	14%	N=89	24%	N=147	100%	N=619
Ease of walking in Jupiter	18%	N=110	44%	N=272	24%	N=151	9%	N=53	5%	N=32	100%	N=618
Availability of paths and walking trails	20%	N=125	44%	N=271	23%	N=143	7%	N=45	6%	N=34	100%	N=618
Air quality	48%	N=299	46%	N=284	4%	N=25	0%	N=2	1%	N=7	100%	N=617
Cleanliness of Jupiter	40%	N=249	52%	N=323	6%	N=37	2%	N=10	0%	N=0	100%	N=619
Overall appearance of Jupiter	39%	N=242	50%	N=308	9%	N=55	2%	N=13	0%	N=0	100%	N=618
Public places where people want to spend time	33%	N=206	48%	N=300	13%	N=82	3%	N=21	2%	N=10	100%	N=619
Variety of housing options	18%	N=108	39%	N=240	23%	N=142	12%	N=72	9%	N=55	100%	N=617
Availability of affordable quality housing	6%	N=36	21%	N=128	29%	N=179	25%	N=154	19%	N=119	100%	N=616
Fitness opportunities (including exercise classes and paths or trails, etc.)	30%	N=188	48%	N=294	16%	N=97	3%	N=18	3%	N=20	100%	N=617
Recreational opportunities	40%	N=246	48%	N=293	10%	N=59	1%	N=9	1%	N=7	100%	N=614
Availability of affordable quality food	30%	N=184	47%	N=291	19%	N=115	3%	N=20	0%	N=3	100%	N=613
Availability of affordable quality health care	30%	N=185	43%	N=267	14%	N=86	4%	N=27	9%	N=53	100%	N=618
Availability of preventive health services	25%	N=157	46%	N=283	12%	N=72	4%	N=24	13%	N=81	100%	N=617
Availability of affordable quality mental health care	9%	N=55	14%	N=84	11%	N=65	8%	N=50	59%	N=362	100%	N=616

Table 40: Question 6

Please rate each of the following characteristics as they relate to Jupiter as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	9%	N=50	19%	N=111	8%	N=44	6%	N=33	59%	N=345	100%	N=583
K-12 education	22%	N=128	28%	N=161	8%	N=49	3%	N=19	39%	N=226	100%	N=583
Adult educational opportunities	20%	N=113	35%	N=201	15%	N=86	4%	N=26	26%	N=152	100%	N=578
Opportunities to attend cultural/arts/music activities	24%	N=138	47%	N=273	21%	N=123	6%	N=35	3%	N=17	100%	N=586
Opportunities to participate in religious or spiritual events and activities	26%	N=155	44%	N=258	8%	N=50	1%	N=8	20%	N=119	100%	N=590

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Please rate each of the following characteristics as they relate to Jupiter as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Employment opportunities	5%	N=30	21%	N=123	24%	N=138	10%	N=59	40%	N=233	100%	N=583
Shopping opportunities	27%	N=160	52%	N=306	17%	N=98	3%	N=20	0%	N=1	100%	N=585
Cost of living in Jupiter	4%	N=26	36%	N=210	40%	N=236	20%	N=115	0%	N=2	100%	N=589
Overall quality of business and service establishments in Jupiter	17%	N=101	63%	N=372	17%	N=98	3%	N=16	0%	N=2	100%	N=589
Vibrant downtown/commercial area	11%	N=63	34%	N=196	34%	N=198	19%	N=113	3%	N=15	100%	N=585
Overall quality of new development in Jupiter	12%	N=71	33%	N=196	24%	N=140	28%	N=163	3%	N=16	100%	N=586
Opportunities to participate in social events and activities	20%	N=117	51%	N=300	21%	N=125	4%	N=22	4%	N=22	100%	N=586
Opportunities to volunteer	28%	N=164	42%	N=248	10%	N=60	2%	N=10	18%	N=107	100%	N=589
Opportunities to participate in community matters	24%	N=141	40%	N=236	17%	N=97	5%	N=28	14%	N=85	100%	N=587
Openness and acceptance of the community toward people of diverse backgrounds	18%	N=105	40%	N=236	17%	N=102	8%	N=46	17%	N=97	100%	N=586
Neighborliness of residents in Jupiter	20%	N=118	48%	N=282	23%	N=134	8%	N=46	2%	N=9	100%	N=589

Table 41: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	14%	N=80	86%	N=500	100%	N=580
Made efforts to make your home more energy efficient	22%	N=128	78%	N=445	100%	N=573
Observed a code violation or other hazard in Jupiter	62%	N=358	38%	N=219	100%	N=577
Household member was a victim of a crime in Jupiter	88%	N=507	12%	N=72	100%	N=579
Reported a crime to the police in Jupiter	77%	N=447	23%	N=130	100%	N=577
Stocked supplies in preparation for an emergency	38%	N=219	62%	N=359	100%	N=578
Campaigned or advocated for an issue, cause or candidate	69%	N=401	31%	N=177	100%	N=578
Contacted the Town of Jupiter (in-person, phone, email or web) for help or information	51%	N=297	49%	N=282	100%	N=579
Contacted Jupiter elected officials (in-person, phone, email or web) to express your opinion	79%	N=458	21%	N=119	100%	N=577

Table 42: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Jupiter?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Jupiter recreation centers or their services	13%	N=71	13%	N=75	37%	N=207	37%	N=210	100%	N=563
Visited a neighborhood park or Town park	23%	N=130	31%	N=170	33%	N=184	13%	N=72	100%	N=556
Used Jupiter public libraries or their services	10%	N=58	25%	N=140	34%	N=191	30%	N=170	100%	N=559
Participated in religious or spiritual activities in Jupiter	10%	N=56	19%	N=109	18%	N=103	52%	N=294	100%	N=562
Attended a Town-sponsored event	1%	N=5	9%	N=50	58%	N=325	32%	N=176	100%	N=556
Used bus, rail, subway or other public transportation instead of driving	1%	N=4	0%	N=2	3%	N=14	96%	N=540	100%	N=560
Carpooled with other adults or children instead of driving alone	7%	N=39	12%	N=67	14%	N=80	67%	N=374	100%	N=560
Walked or biked instead of driving	19%	N=107	21%	N=120	23%	N=130	37%	N=207	100%	N=564
Volunteered your time to some group/activity in Jupiter	12%	N=65	14%	N=76	21%	N=119	54%	N=302	100%	N=562
Participated in a club	6%	N=35	10%	N=55	16%	N=86	68%	N=376	100%	N=552

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In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Jupiter?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Talked to or visited with your immediate neighbors	62%	N=348	25%	N=140	10%	N=55	4%	N=22	100%	N=565
Done a favor for a neighbor	33%	N=184	33%	N=188	27%	N=150	7%	N=42	100%	N=564

Table 43: Question 9

Thinking about local public meetings (of local elected officials like Town Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	0%	N=1	5%	N=26	34%	N=184	61%	N=331	100%	N=542
Watched (online or on television) a local public meeting	0%	N=2	3%	N=17	17%	N=92	80%	N=436	100%	N=547

Table 44: Question 10

Please rate the quality of each of the following services in Jupiter:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Police services	44%	N=231	38%	N=197	8%	N=41	4%	N=20	7%	N=36	100%	N=525
Fire services	42%	N=219	29%	N=148	3%	N=13	1%	N=4	26%	N=132	100%	N=516
Ambulance or emergency medical services	40%	N=211	27%	N=140	3%	N=18	1%	N=4	29%	N=153	100%	N=526
Crime prevention	23%	N=121	41%	N=212	15%	N=77	5%	N=26	16%	N=86	100%	N=522
Fire prevention and education	20%	N=105	28%	N=149	8%	N=44	2%	N=13	41%	N=216	100%	N=527
Traffic enforcement	19%	N=101	39%	N=206	20%	N=104	10%	N=54	12%	N=61	100%	N=526
Street repair	19%	N=102	45%	N=235	22%	N=115	7%	N=38	7%	N=38	100%	N=528
Street cleaning	25%	N=129	43%	N=225	15%	N=79	7%	N=37	10%	N=55	100%	N=525
Street lighting	19%	N=100	53%	N=280	20%	N=104	7%	N=36	1%	N=6	100%	N=526
Sidewalk maintenance	19%	N=100	51%	N=269	19%	N=99	8%	N=40	4%	N=21	100%	N=529
Traffic signal timing	11%	N=59	38%	N=201	29%	N=153	20%	N=103	2%	N=8	100%	N=524
Bus or transit services	4%	N=19	6%	N=34	7%	N=35	10%	N=54	73%	N=385	100%	N=527
Garbage collection	46%	N=244	42%	N=221	6%	N=33	1%	N=7	4%	N=21	100%	N=526
Recycling	44%	N=234	42%	N=222	7%	N=37	2%	N=10	5%	N=24	100%	N=527
Yard waste pick-up	39%	N=207	36%	N=189	8%	N=44	3%	N=15	14%	N=73	100%	N=528
Storm drainage	21%	N=112	43%	N=227	17%	N=91	8%	N=44	10%	N=53	100%	N=527
Drinking water	45%	N=239	38%	N=201	11%	N=58	4%	N=19	2%	N=11	100%	N=528
Sewer services	41%	N=214	44%	N=230	6%	N=32	1%	N=6	8%	N=43	100%	N=525
Power (electric and/or gas) utility	38%	N=201	48%	N=255	10%	N=52	3%	N=14	1%	N=6	100%	N=528
Utility billing	36%	N=188	45%	N=239	13%	N=66	4%	N=23	2%	N=12	100%	N=528
Town parks	45%	N=238	42%	N=223	6%	N=30	2%	N=8	5%	N=26	100%	N=525
Recreation programs or classes	24%	N=124	34%	N=180	10%	N=50	2%	N=8	31%	N=163	100%	N=525
Recreation centers or facilities	27%	N=141	40%	N=209	9%	N=48	2%	N=9	22%	N=117	100%	N=524
Land use, planning and zoning	12%	N=65	27%	N=140	21%	N=110	26%	N=139	14%	N=71	100%	N=525
Code enforcement (weeds, abandoned buildings, etc.)	12%	N=63	38%	N=201	16%	N=85	9%	N=45	25%	N=134	100%	N=528

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Please rate the quality of each of the following services in Jupiter:	Excellent		Good		Fair		Poor		Don't know		Total	
Animal control	15%	N=79	35%	N=183	10%	N=51	7%	N=37	34%	N=180	100%	N=530
Economic development	13%	N=66	36%	N=190	18%	N=96	14%	N=73	19%	N=100	100%	N=525
Health services	24%	N=125	43%	N=227	10%	N=55	3%	N=18	19%	N=101	100%	N=526
Public library services	41%	N=215	35%	N=187	5%	N=29	1%	N=5	18%	N=94	100%	N=530
Public information services	20%	N=108	40%	N=213	10%	N=54	4%	N=21	25%	N=131	100%	N=527
Cable television	13%	N=70	38%	N=201	23%	N=119	15%	N=78	11%	N=56	100%	N=524
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	21%	N=111	42%	N=217	11%	N=56	3%	N=17	23%	N=119	100%	N=520
Preservation of natural areas such as open space, farmlands and greenbelts	25%	N=134	39%	N=205	18%	N=96	13%	N=68	5%	N=25	100%	N=528
Jupiter open space	27%	N=139	38%	N=198	18%	N=92	14%	N=71	4%	N=23	100%	N=523
Town-sponsored special events	23%	N=120	48%	N=252	14%	N=74	3%	N=18	11%	N=59	100%	N=523
Overall customer service by Jupiter employees (police, receptionists, planners, etc.)	33%	N=172	44%	N=229	11%	N=57	4%	N=23	9%	N=45	100%	N=526

Table 45: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The Town of Jupiter	32%	N=168	51%	N=264	12%	N=61	4%	N=19	2%	N=8	100%	N=520
The Federal Government	3%	N=18	28%	N=145	36%	N=188	22%	N=116	11%	N=56	100%	N=523

Table 46: Question 12

Please rate the following categories of Jupiter government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Jupiter	14%	N=70	50%	N=247	26%	N=128	8%	N=38	3%	N=13	100%	N=496
The overall direction that Jupiter is taking	8%	N=42	33%	N=166	25%	N=123	31%	N=155	2%	N=10	100%	N=496
The job Jupiter government does at welcoming citizen involvement	12%	N=61	36%	N=176	20%	N=98	15%	N=73	18%	N=87	100%	N=495
Overall confidence in Jupiter government	11%	N=55	37%	N=184	26%	N=127	22%	N=109	4%	N=21	100%	N=496
Generally acting in the best interest of the community	12%	N=60	33%	N=162	25%	N=123	27%	N=133	4%	N=18	100%	N=496
Being honest	13%	N=62	34%	N=169	21%	N=105	18%	N=90	14%	N=69	100%	N=495
Treating all residents fairly	11%	N=56	35%	N=171	20%	N=96	16%	N=78	18%	N=90	100%	N=491

Table 47: Question 13

Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Jupiter	67%	N=331	29%	N=143	4%	N=18	1%	N=4	100%	N=496
Overall ease of getting to the places you usually have to visit	43%	N=212	44%	N=218	11%	N=55	1%	N=6	100%	N=491
Quality of overall natural environment in Jupiter	63%	N=312	29%	N=144	7%	N=37	1%	N=5	100%	N=498

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Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	57%	N=282	33%	N=164	8%	N=38	2%	N=12	100%	N=496
Health and wellness opportunities in Jupiter	35%	N=173	41%	N=204	19%	N=95	5%	N=24	100%	N=496
Overall opportunities for education and enrichment	34%	N=167	40%	N=198	20%	N=101	6%	N=28	100%	N=494
Overall economic health of Jupiter	47%	N=234	43%	N=211	8%	N=41	2%	N=8	100%	N=494
Sense of community	40%	N=198	43%	N=213	15%	N=73	2%	N=10	100%	N=494

Table 48: Question 14

Which one of the following areas do you most associate with being Jupiter's downtown/commercial area? (Please select only one.)	Percent	Number
Abacoa Town Center (Town Center drive, near the amphitheater and Roger Dean Stadium)	18%	N=88
Center Street (the area roughly from the intersection of Loxahatchee Drive east to Old Dixie Highway, near Ale House, DD's Cupcakes, and Ralph's)	12%	N=60
Inlet Village (the Inlet area along A1A, from US1 south to Beach Road, in the area including Guanabana's, Schooners, Blueline, Rustic Inn and Jetty's)	9%	N=43
Harbourside Place (the development along the Intracoastal Waterway just north of the Indiantown Road Bridge on US1)	18%	N=89
Toney Penna Drive (the area between the intersection of Toney Penna and Military Trail, east to Old Dixie Highway)	4%	N=18
None of the above	40%	N=195
Total	100%	N=493

Table 49: Question 15

Please indicate how important, if at all, it is for the Town of Jupiter to offer each of the following types of programs for residents 35 and over	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Day trips to area attractions such as malls, casinos, parks, and activities	9%	N=45	21%	N=101	36%	N=176	21%	N=101	13%	N=62	100%	N=485
Coach trips (overnight or multi-day excursions) to other areas of Florida and the Southeast	6%	N=27	14%	N=66	34%	N=164	33%	N=158	14%	N=70	100%	N=485
Longer-term trips and cruises	4%	N=21	8%	N=40	30%	N=146	42%	N=203	15%	N=70	100%	N=480
Senior support services	36%	N=171	33%	N=159	15%	N=71	6%	N=29	10%	N=49	100%	N=479
Health information programs, fairs and seminars	24%	N=116	34%	N=167	24%	N=116	8%	N=38	10%	N=49	100%	N=486
Games and leagues	13%	N=64	28%	N=135	36%	N=175	11%	N=54	12%	N=57	100%	N=485
Sports leagues	14%	N=66	25%	N=120	34%	N=166	14%	N=66	13%	N=65	100%	N=483
Dances, concerts, and entertainment events	15%	N=71	32%	N=155	34%	N=164	9%	N=45	10%	N=50	100%	N=485

Table 50: Question 16

Thinking about Jupiter's public information efforts, please rate the quality of each of the following:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Town Times quarterly newsletter (including Town news, recreation activities, 55+ activities and neighborhood news)	23%	N=109	41%	N=194	15%	N=70	3%	N=14	18%	N=86	100%	N=473
Usability/design of the Town website (www.jupiter.fl.us)	16%	N=74	49%	N=235	20%	N=94	5%	N=26	10%	N=46	100%	N=475
Content of the Town website (www.jupiter.fl.us)	17%	N=80	50%	N=237	19%	N=92	5%	N=24	9%	N=43	100%	N=476

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Thinking about Jupiter's public information efforts, please rate the quality of each of the following:	Excellent		Good		Fair		Poor		Don't know		Total	
The Town's Facebook page and Twitter feed	4%	N=21	15%	N=73	9%	N=43	4%	N=18	67%	N=319	100%	N=474
Fliers, posters or advertisements on Town programs and events	11%	N=51	35%	N=168	22%	N=104	8%	N=38	24%	N=114	100%	N=475
Inlet Villager newsletter	7%	N=35	24%	N=113	8%	N=40	4%	N=20	56%	N=268	100%	N=476
Open house and public meetings	8%	N=40	34%	N=163	16%	N=75	7%	N=33	35%	N=166	100%	N=477
Direct mail items (postcards and reports)	5%	N=22	30%	N=141	17%	N=80	9%	N=42	40%	N=188	100%	N=473

Table 51: Question 17

In question 7, you were asked if you had contacted the Town of Jupiter (in-person, phone, email, web) for help or information in the last 12 months. If you answered 'yes,' please provide your impression of the following:	Excellent		Good		Fair		Poor		Don't know		Total	
Knowledge	28%	N=102	32%	N=114	9%	N=31	4%	N=13	28%	N=101	100%	N=361
Responsiveness	30%	N=111	24%	N=89	11%	N=39	9%	N=33	25%	N=93	100%	N=365
Courtesy	36%	N=131	27%	N=97	7%	N=25	4%	N=15	26%	N=94	100%	N=362

Table 52: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	1%	N=7	3%	N=12	5%	N=23	14%	N=66	77%	N=367	100%	N=475
Purchase goods or services from a business located in Jupiter	0%	N=0	0%	N=2	11%	N=51	60%	N=282	29%	N=137	100%	N=472
Eat at least 5 portions of fruits and vegetables a day	3%	N=16	14%	N=67	31%	N=148	32%	N=151	19%	N=89	100%	N=471
Participate in moderate or vigorous physical activity	1%	N=3	8%	N=36	29%	N=138	33%	N=158	29%	N=139	100%	N=474
Read or watch local news (via television, paper, computer, etc.)	2%	N=10	6%	N=27	12%	N=55	28%	N=135	52%	N=247	100%	N=474
Vote in local elections	8%	N=37	3%	N=13	7%	N=32	21%	N=98	62%	N=293	100%	N=473

Table 53: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	33%	N=156
Very good	46%	N=219
Good	18%	N=86
Fair	3%	N=13
Poor	1%	N=3
Total	100%	N=477

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Table 54: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	6%	N=27
Somewhat positive	25%	N=117
Neutral	53%	N=250
Somewhat negative	14%	N=67
Very negative	3%	N=14
Total	100%	N=475

Table 55: Question D4

What is your employment status?	Percent	Number
Working full time for pay	48%	N=225
Working part time for pay	10%	N=48
Unemployed, looking for paid work	2%	N=8
Unemployed, not looking for paid work	2%	N=9
Fully retired	39%	N=183
Total	100%	N=473

Table 56: Question D5

Do you work inside the boundaries of Jupiter?	Percent	Number
Yes, outside the home	21%	N=99
Yes, from home	13%	N=62
No	66%	N=306
Total	100%	N=467

Table 57: Question D6

How many years have you lived in Jupiter?	Percent	Number
Less than 2 years	4%	N=18
2 to 5 years	21%	N=98
6 to 10 years	16%	N=75
11 to 20 years	30%	N=143
More than 20 years	30%	N=142
Total	100%	N=476

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Table 58: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	63%	N=298
Building with two or more homes (duplex, townhome, apartment or condominium)	35%	N=166
Mobile home	1%	N=7
Other	1%	N=3
Total	100%	N=474

Table 59: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	7%	N=33
Owned	93%	N=432
Total	100%	N=465

Table 60: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	2%	N=10
\$300 to \$599 per month	7%	N=31
\$600 to \$999 per month	12%	N=55
\$1,000 to \$1,499 per month	24%	N=108
\$1,500 to \$2,499 per month	30%	N=136
\$2,500 or more per month	25%	N=115
Total	100%	N=455

Table 61: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	70%	N=332
Yes	30%	N=141
Total	100%	N=473

Table 62: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	57%	N=271
Yes	43%	N=202
Total	100%	N=473

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Table 63: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	4%	N=17
\$25,000 to \$49,999	10%	N=41
\$50,000 to \$99,999	32%	N=137
\$100,000 to \$149,999	25%	N=106
\$150,000 or more	30%	N=127
Total	100%	N=428

Table 64: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	96%	N=444
Yes, I consider myself to be Spanish, Hispanic or Latino	4%	N=17
Total	100%	N=461

Table 65: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=4
Asian, Asian Indian or Pacific Islander	1%	N=3
Black or African American	0%	N=2
White	98%	N=444
Other	2%	N=8

Total may exceed 100% as respondents could select more than one option.

Table 66: Question D15

In which category is your age?	Percent	Number
18 to 24 years	0%	N=1
25 to 34 years	4%	N=17
35 to 44 years	12%	N=56
45 to 54 years	23%	N=106
55 to 64 years	25%	N=115
65 to 74 years	29%	N=134
75 years or older	8%	N=37
Total	100%	N=466

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Table 67: Question D16

What is your sex?	Percent	Number
Female	51%	N=237
Male	49%	N=230
Total	100%	N=467

Table 68: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	61%	N=291
Land line	15%	N=69
Both	24%	N=115
Total	100%	N=475