



THE NCSTM
The National Citizen SurveyTM

Jupiter, FL

Supplemental Online Survey Results

2017/2018



NRC

National Research Center Inc

2955 Valmont Road Suite 300
Boulder, Colorado 80301
n-r-c.com • 303-444-7863

ICMA

Leaders at the Core of Better Communities

777 North Capitol Street NE Suite 500
Washington, DC 20002
icma.org • 800-745-8780

Contents

About this Report.....	1
Complete Survey Responses.....	2



The National Citizen Survey™
© 2001-2018 National Research Center, Inc.

The NCS™ is presented by NRC in collaboration with ICMA.

NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About this Report

As part of its participation in The National Citizen Survey™, the Town of Jupiter conducted a mailed survey of 2,600 residents. Surveys were mailed to randomly selected households in November 2017 and data were collected through January 16, 2018. After the official data collection period was underway (see the report, *The National Citizen Survey: Community Livability Report, Jupiter, FL, 2017/2018*), the Town made available a web-based survey to its residents through a link on the Town's website. Visitors to the site were able to complete the survey between December 28, 2017 and February 15, 2018 and 992 surveys were received.

This report contains the results of this administration of the web-based survey that have not been weighted to current population estimates of Jupiter.

Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Responses excluding “don’t know”

Table 1: Question 1

Please rate each of the following aspects of quality of life in Jupiter:	Excellent		Good		Fair		Poor		Total	
Jupiter as a place to live	63%	N=611	33%	N=325	3%	N=31	0%	N=4	100%	N=971
Your neighborhood as a place to live	60%	N=590	33%	N=323	6%	N=64	1%	N=8	100%	N=985
Jupiter as a place to raise children	55%	N=424	36%	N=272	8%	N=59	1%	N=9	100%	N=764
Jupiter as a place to work	38%	N=251	38%	N=252	18%	N=121	6%	N=40	100%	N=664
Jupiter as a place to visit	61%	N=583	30%	N=286	8%	N=74	1%	N=11	100%	N=954
Jupiter as a place to retire	55%	N=513	29%	N=271	11%	N=101	5%	N=42	100%	N=927
The overall quality of life in Jupiter	56%	N=549	38%	N=371	5%	N=51	1%	N=9	100%	N=980

Table 2: Question 2

Please rate each of the following characteristics as they relate to Jupiter as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Jupiter	37%	N=352	53%	N=498	9%	N=83	2%	N=15	100%	N=948
Overall ease of getting to the places you usually have to visit	29%	N=277	46%	N=431	20%	N=188	5%	N=50	100%	N=946
Quality of overall natural environment in Jupiter	48%	N=455	41%	N=389	8%	N=72	3%	N=28	100%	N=944
Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	22%	N=210	45%	N=423	24%	N=230	8%	N=79	100%	N=942
Health and wellness opportunities in Jupiter	43%	N=386	46%	N=411	10%	N=86	2%	N=18	100%	N=901
Overall opportunities for education and enrichment	35%	N=279	47%	N=377	16%	N=126	2%	N=20	100%	N=802
Overall economic health of Jupiter	37%	N=313	54%	N=459	8%	N=71	1%	N=12	100%	N=855
Sense of community	28%	N=263	46%	N=425	19%	N=178	6%	N=58	100%	N=924
Overall image or reputation of Jupiter	54%	N=506	39%	N=371	5%	N=46	2%	N=18	100%	N=941

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Jupiter to someone who asks	69%	N=644	24%	N=222	4%	N=41	3%	N=27	100%	N=934
Remain in Jupiter for the next five years	75%	N=696	17%	N=158	5%	N=42	4%	N=35	100%	N=931

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	76%	N=711	20%	N=190	3%	N=24	1%	N=11	0%	N=3	100%	N=939
In Jupiter's downtown/commercial area during the day	60%	N=543	33%	N=293	5%	N=48	1%	N=11	0%	N=4	100%	N=899

The National Citizen Survey™

Table 5: Question 5

Please rate each of the following characteristics as they relate to Jupiter as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	8%	N=70	38%	N=347	35%	N=319	20%	N=185	100%	N=921
Ease of public parking	18%	N=162	52%	N=467	23%	N=207	7%	N=65	100%	N=901
Ease of travel by car in Jupiter	18%	N=164	47%	N=431	26%	N=238	9%	N=87	100%	N=920
Ease of travel by public transportation in Jupiter	5%	N=17	9%	N=30	28%	N=88	58%	N=184	100%	N=319
Ease of travel by bicycle in Jupiter	14%	N=92	36%	N=239	33%	N=224	17%	N=116	100%	N=671
Ease of walking in Jupiter	26%	N=219	45%	N=385	22%	N=186	7%	N=62	100%	N=852
Availability of paths and walking trails	29%	N=244	45%	N=382	20%	N=166	6%	N=53	100%	N=845
Air quality	54%	N=489	42%	N=377	4%	N=38	0%	N=4	100%	N=908
Cleanliness of Jupiter	47%	N=437	44%	N=406	8%	N=73	1%	N=10	100%	N=926
Overall appearance of Jupiter	45%	N=414	46%	N=426	8%	N=77	1%	N=9	100%	N=926
Public places where people want to spend time	41%	N=366	45%	N=404	13%	N=117	2%	N=15	100%	N=902
Variety of housing options	23%	N=195	42%	N=351	25%	N=211	10%	N=84	100%	N=841
Availability of affordable quality housing	9%	N=70	26%	N=197	38%	N=282	27%	N=203	100%	N=752
Fitness opportunities (including exercise classes and paths or trails, etc.)	36%	N=310	48%	N=413	14%	N=125	2%	N=21	100%	N=869
Recreational opportunities	44%	N=396	44%	N=397	10%	N=94	1%	N=11	100%	N=898
Availability of affordable quality food	34%	N=309	47%	N=428	16%	N=151	3%	N=31	100%	N=919
Availability of affordable quality health care	33%	N=280	45%	N=377	17%	N=142	6%	N=48	100%	N=847
Availability of preventive health services	33%	N=258	49%	N=382	14%	N=105	4%	N=29	100%	N=774
Availability of affordable quality mental health care	26%	N=96	35%	N=127	25%	N=90	15%	N=54	100%	N=367

Table 6: Question 6

Please rate each of the following characteristics as they relate to Jupiter as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	25%	N=71	35%	N=101	27%	N=78	13%	N=37	100%	N=287
K-12 education	37%	N=176	47%	N=225	13%	N=63	3%	N=15	100%	N=479
Adult educational opportunities	25%	N=149	50%	N=302	20%	N=122	5%	N=31	100%	N=604
Opportunities to attend cultural/arts/music activities	27%	N=224	47%	N=389	21%	N=175	5%	N=40	100%	N=828
Opportunities to participate in religious or spiritual events and activities	36%	N=245	52%	N=347	11%	N=71	1%	N=10	100%	N=673
Employment opportunities	10%	N=47	35%	N=172	38%	N=182	17%	N=84	100%	N=485
Shopping opportunities	27%	N=245	49%	N=436	20%	N=182	4%	N=34	100%	N=897
Cost of living in Jupiter	6%	N=53	34%	N=306	43%	N=385	16%	N=145	100%	N=889
Overall quality of business and service establishments in Jupiter	19%	N=167	60%	N=530	20%	N=176	2%	N=16	100%	N=889
Vibrant downtown/commercial area	11%	N=98	35%	N=300	38%	N=330	15%	N=132	100%	N=860
Overall quality of new development in Jupiter	16%	N=131	43%	N=355	26%	N=219	16%	N=130	100%	N=835
Opportunities to participate in social events and activities	23%	N=188	50%	N=414	23%	N=189	4%	N=29	100%	N=820
Opportunities to volunteer	35%	N=251	50%	N=355	13%	N=94	1%	N=9	100%	N=709

The National Citizen Survey™

Please rate each of the following characteristics as they relate to Jupiter as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Opportunities to participate in community matters	29%	N=217	52%	N=392	16%	N=125	3%	N=26	100%	N=760
Openness and acceptance of the community toward people of diverse backgrounds	22%	N=158	50%	N=364	20%	N=145	8%	N=56	100%	N=723
Neighborliness of residents in Jupiter	24%	N=212	48%	N=414	22%	N=195	5%	N=47	100%	N=868

Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	13%	N=119	87%	N=763	100%	N=882
Made efforts to make your home more energy efficient	22%	N=194	78%	N=684	100%	N=878
Observed a code violation or other hazard in Jupiter (weeds, abandoned buildings, etc.)	61%	N=537	39%	N=339	100%	N=876
Household member was a victim of a crime in Jupiter	91%	N=802	9%	N=79	100%	N=881
Reported a crime to the police in Jupiter	83%	N=729	17%	N=148	100%	N=877
Stocked supplies in preparation for an emergency	17%	N=154	83%	N=728	100%	N=882
Campaigned or advocated for an issue, cause or candidate	73%	N=646	27%	N=235	100%	N=881
Contacted the Town of Jupiter (in-person, phone, email or web) for help or information	48%	N=423	52%	N=457	100%	N=880
Contacted Jupiter elected officials (in-person, phone, email or web) to express your opinion	78%	N=688	22%	N=194	100%	N=882

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Jupiter?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Jupiter recreation centers or their services	11%	N=90	14%	N=118	35%	N=296	41%	N=353	100%	N=857
Visited a neighborhood park or Town park	19%	N=160	30%	N=258	39%	N=335	12%	N=106	100%	N=859
Used Jupiter public libraries or their services	10%	N=83	20%	N=173	31%	N=266	39%	N=339	100%	N=861
Participated in religious or spiritual activities in Jupiter	10%	N=84	20%	N=171	22%	N=188	48%	N=417	100%	N=860
Attended a Town-sponsored event	2%	N=13	5%	N=47	57%	N=492	36%	N=305	100%	N=857
Used bus, rail, subway or other public transportation instead of driving	0%	N=4	0%	N=2	3%	N=29	96%	N=826	100%	N=861
Carpooled with other adults or children instead of driving alone	6%	N=49	10%	N=88	15%	N=129	69%	N=594	100%	N=860
Walked or biked instead of driving	16%	N=135	20%	N=171	26%	N=223	39%	N=333	100%	N=862
Volunteered your time to some group/activity in Jupiter	9%	N=75	12%	N=101	24%	N=203	56%	N=482	100%	N=861
Participated in a club	8%	N=67	8%	N=68	16%	N=134	69%	N=587	100%	N=856
Talked to or visited with your immediate neighbors	57%	N=495	28%	N=240	12%	N=105	3%	N=24	100%	N=864
Done a favor for a neighbor	28%	N=246	32%	N=276	34%	N=290	6%	N=53	100%	N=865

The National Citizen Survey™

Table 9: Question 9

Thinking about local public meetings (of local elected officials like Town Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	1%	N=5	4%	N=33	29%	N=236	66%	N=536	100%	N=810
Watched (online or on television) a local public meeting	0%	N=3	5%	N=43	19%	N=167	75%	N=644	100%	N=857

Table 10: Question 10

Please rate the quality of each of the following services in Jupiter:	Excellent		Good		Fair		Poor		Total	
Police/Sheriff services	50%	N=364	41%	N=304	7%	N=48	2%	N=17	100%	N=733
Fire services	63%	N=359	35%	N=199	2%	N=11	1%	N=3	100%	N=572
Ambulance or emergency medical services	59%	N=333	38%	N=214	2%	N=10	1%	N=7	100%	N=564
Crime prevention	32%	N=209	50%	N=325	15%	N=95	4%	N=26	100%	N=655
Fire prevention and education	38%	N=171	50%	N=228	9%	N=39	3%	N=14	100%	N=452
Traffic enforcement	23%	N=167	46%	N=329	21%	N=152	9%	N=67	100%	N=715
Street repair	21%	N=158	46%	N=355	26%	N=197	8%	N=60	100%	N=770
Street cleaning	27%	N=199	47%	N=346	19%	N=142	6%	N=45	100%	N=732
Street lighting	21%	N=171	49%	N=405	23%	N=186	7%	N=57	100%	N=819
Sidewalk maintenance	21%	N=169	52%	N=407	21%	N=162	6%	N=51	100%	N=789
Traffic signal timing	12%	N=102	38%	N=314	32%	N=261	17%	N=140	100%	N=817
Bus or transit services	11%	N=22	27%	N=55	22%	N=46	40%	N=82	100%	N=205
Garbage collection	53%	N=432	41%	N=329	4%	N=36	1%	N=11	100%	N=808
Recycling	51%	N=411	40%	N=325	6%	N=47	3%	N=22	100%	N=805
Yard waste pick-up	50%	N=378	38%	N=287	8%	N=59	3%	N=25	100%	N=749
Storm drainage	28%	N=206	47%	N=348	19%	N=141	6%	N=44	100%	N=739
Drinking water	45%	N=368	39%	N=314	11%	N=92	4%	N=36	100%	N=810
Sewer services	44%	N=332	51%	N=383	5%	N=36	1%	N=5	100%	N=756
Power (electric and/or gas) utility	44%	N=357	46%	N=379	8%	N=64	2%	N=18	100%	N=818
Utility billing	37%	N=302	49%	N=393	11%	N=92	2%	N=20	100%	N=807
Town parks	50%	N=380	45%	N=345	5%	N=36	1%	N=5	100%	N=766
Recreation programs or classes	37%	N=194	50%	N=260	11%	N=60	2%	N=11	100%	N=525
Recreation centers or facilities	40%	N=242	49%	N=296	10%	N=58	1%	N=8	100%	N=604
Land use, planning and zoning	14%	N=94	38%	N=247	27%	N=174	21%	N=135	100%	N=650
Code enforcement (weeds, abandoned buildings, etc.)	19%	N=111	50%	N=293	23%	N=135	8%	N=44	100%	N=583
Animal control	23%	N=116	53%	N=271	15%	N=74	9%	N=46	100%	N=507
Economic development	17%	N=102	50%	N=301	23%	N=135	10%	N=61	100%	N=599
Health services	32%	N=202	54%	N=337	11%	N=69	3%	N=16	100%	N=624
Public library services	51%	N=312	45%	N=277	4%	N=22	1%	N=4	100%	N=615
Public information services	32%	N=195	55%	N=342	11%	N=65	3%	N=16	100%	N=618

The National Citizen Survey™

Please rate the quality of each of the following services in Jupiter:	Excellent		Good		Fair		Poor		Total	
Cable television	14%	N=101	47%	N=341	26%	N=187	14%	N=99	100%	N=728
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	41%	N=299	48%	N=349	10%	N=74	1%	N=9	100%	N=731
Preservation of natural areas such as open space, farmlands and greenbelts	35%	N=274	42%	N=335	15%	N=119	8%	N=62	100%	N=790
Jupiter open space	31%	N=246	41%	N=325	19%	N=148	8%	N=66	100%	N=785
Town-sponsored special events	30%	N=208	53%	N=367	14%	N=99	2%	N=13	100%	N=687
Overall customer service by Jupiter employees (police, receptionists, planners, etc.)	41%	N=304	47%	N=349	9%	N=69	3%	N=19	100%	N=741

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The Town of Jupiter	39%	N=304	50%	N=391	9%	N=68	2%	N=15	100%	N=778
The Federal Government	7%	N=46	37%	N=258	43%	N=306	13%	N=94	100%	N=704

Table 12: Question 12

Please rate the following categories of Jupiter government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Jupiter	20%	N=149	47%	N=353	27%	N=207	6%	N=44	100%	N=753
The overall direction that Jupiter is taking	15%	N=112	43%	N=323	25%	N=187	17%	N=125	100%	N=747
The job Jupiter government does at welcoming citizen involvement	23%	N=145	45%	N=291	23%	N=144	9%	N=60	100%	N=640
Overall confidence in Jupiter government	16%	N=116	47%	N=343	26%	N=192	12%	N=85	100%	N=736
Generally acting in the best interest of the community	17%	N=124	45%	N=329	24%	N=175	14%	N=106	100%	N=734
Being honest	19%	N=124	45%	N=288	22%	N=144	13%	N=85	100%	N=641
Treating all residents fairly	20%	N=126	45%	N=283	22%	N=137	13%	N=79	100%	N=625

Table 13: Question 13

Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Jupiter	73%	N=574	23%	N=181	3%	N=26	1%	N=4	100%	N=785
Overall ease of getting to the places you usually have to visit	44%	N=342	45%	N=352	10%	N=78	1%	N=5	100%	N=777
Quality of overall natural environment in Jupiter	57%	N=446	36%	N=280	7%	N=52	1%	N=5	100%	N=783
Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	49%	N=382	41%	N=319	10%	N=75	1%	N=9	100%	N=785
Health and wellness opportunities in Jupiter	37%	N=292	42%	N=326	19%	N=146	2%	N=19	100%	N=783
Overall opportunities for education and enrichment	34%	N=268	41%	N=318	22%	N=169	3%	N=27	100%	N=782
Overall economic health of Jupiter	55%	N=430	39%	N=307	5%	N=43	1%	N=6	100%	N=786
Sense of community	41%	N=323	45%	N=355	12%	N=95	1%	N=9	100%	N=782

The National Citizen Survey™

Table 14: Question 14, Part 1

Please indicate which methods below you prefer in terms of how you receive information about the Town government and its activities, events and services (check all that apply):	Percent	Number
Town Times quarterly newsletter (including Town news, Recreation activities, 55+ activities and neighborhood news)	58%	N=318
e-Town Times (the online version of the Town's quarterly newsletter)	53%	N=292
The Town website's usability and design (www.jupiter.fl.us)	52%	N=289
The Town website's content (www.jupiter.fl.us)	53%	N=291
The Town's social media sites (Facebook, Twitter and Instagram)	26%	N=145
Fliers, posters or advertisements on Town programs and events	24%	N=133
Inlet Villager newsletter	14%	N=76
Annual reports and official Town publications	20%	N=109
Open houses and public meetings	23%	N=129
Direct mail (postcards and letters)	24%	N=134
Town community TV channel (Comcast channel 18)	15%	N=81

Total may exceed 100% as respondents could select more than one option.

Table 15: Question 14, Part 2

Please rate the quality of each method:	Excellent		Good		Fair		Poor		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Town Times quarterly newsletter (including Town news, Recreation activities, 55+ activities and neighborhood news)	42%	N=200	47%	N=226	8%	N=39	2%	N=11	100%	N=476
e-Town Times (the online version of the Town's quarterly newsletter)	39%	N=152	49%	N=189	9%	N=35	3%	N=10	100%	N=386
The Town website's usability and design (www.jupiter.fl.us)	28%	N=147	53%	N=283	14%	N=74	5%	N=29	100%	N=533
The Town website's content (www.jupiter.fl.us)	27%	N=143	54%	N=285	14%	N=71	5%	N=24	100%	N=523
The Town's social media sites (Facebook, Twitter and Instagram)	27%	N=63	47%	N=108	16%	N=36	10%	N=23	100%	N=230
Fliers, posters or advertisements on Town programs and events	20%	N=67	51%	N=174	24%	N=81	6%	N=19	100%	N=341
Inlet Villager newsletter	29%	N=42	44%	N=64	19%	N=28	9%	N=13	100%	N=147
Annual reports and official Town publications	25%	N=70	50%	N=142	19%	N=55	6%	N=16	100%	N=283
Open houses and public meetings	23%	N=73	50%	N=161	21%	N=67	6%	N=18	100%	N=319
Direct mail (postcards and letters)	19%	N=62	47%	N=150	24%	N=78	9%	N=30	100%	N=320
Town community TV channel (Comcast channel 18)	24%	N=38	43%	N=68	23%	N=36	11%	N=17	100%	N=159

Table 16: Question 15

When thinking about upgrades and replacements to the Town's municipal facilities, police department and municipal complex at Indiantown Road and Military Trail (Town Hall, Police Department, Community Center, Emergency Operations Center, etc.), please indicate how important, if at all, each of the following is to you:	Essential		Very important		Somewhat important		Not at all important		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Additional indoor recreation space (gyms, courts, etc.)	12%	N=90	21%	N=152	42%	N=310	25%	N=187	100%	N=739
Additional indoor classroom and program space	9%	N=64	23%	N=166	44%	N=326	24%	N=180	100%	N=736
Additional community meeting space	5%	N=39	17%	N=122	50%	N=362	28%	N=208	100%	N=731

The National Citizen Survey™

When thinking about upgrades and replacements to the Town’s municipal facilities, police department and municipal complex at Indiantown Road and Military Trail (Town Hall, Police Department, Community Center, Emergency Operations Center, etc.), please indicate how important, if at all, each of the following is to you:	Essential		Very important		Somewhat important		Not at all important		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Modernization and “hardening” of Town Hall facilities and infrastructure	12%	N=90	27%	N=197	42%	N=305	19%	N=142	100%	N=734
Modernization and “hardening” of Police department facilities and infrastructure	24%	N=178	32%	N=233	29%	N=215	14%	N=104	100%	N=730
A “town center” feeling for the municipal complex	16%	N=121	34%	N=250	32%	N=235	17%	N=128	100%	N=734
Event space at the municipal complex	10%	N=71	31%	N=227	38%	N=280	21%	N=152	100%	N=730
Greenspace at the municipal complex	19%	N=137	32%	N=234	31%	N=225	18%	N=133	100%	N=729
Access and entry features at the municipal complex (from Indiantown Road and Military Trail)	15%	N=111	34%	N=244	33%	N=241	18%	N=129	100%	N=725
Additional services at the municipal complex	9%	N=64	27%	N=201	39%	N=287	24%	N=179	100%	N=731

Table 17: Question 16

In question 7, you were asked if you had contacted the Town of Jupiter (in-person, phone, email, web) for help or information in the last 12 months. If you answered “yes,” please provide your impression of the following:	Excellent		Good		Fair		Poor		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Knowledge	44%	N=212	41%	N=198	12%	N=56	3%	N=16	100%	N=482
Responsiveness	48%	N=236	33%	N=163	11%	N=56	8%	N=40	100%	N=495
Courtesy	59%	N=289	31%	N=151	7%	N=33	3%	N=16	100%	N=489

Table 18: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Recycle at home	2%	N=13	1%	N=11	6%	N=42	14%	N=103	77%	N=568	100%	N=737
Purchase goods or services from a business located in Jupiter	0%	N=1	0%	N=1	13%	N=99	55%	N=406	31%	N=229	100%	N=736
Eat at least 5 portions of fruits and vegetables a day	3%	N=22	11%	N=83	34%	N=250	33%	N=244	19%	N=137	100%	N=736
Participate in moderate or vigorous physical activity	1%	N=11	9%	N=63	27%	N=203	34%	N=253	28%	N=210	100%	N=740
Read or watch local news (via television, paper, computer, etc.)	2%	N=15	6%	N=43	13%	N=98	31%	N=227	48%	N=354	100%	N=737
Vote in local elections	6%	N=46	4%	N=30	7%	N=51	19%	N=139	64%	N=472	100%	N=738

Table 19: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	33%	N=247
Very good	50%	N=373
Good	14%	N=103
Fair	2%	N=16
Poor	1%	N=4
Total	100%	N=743

The National Citizen Survey™

Table 20: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	23%	N=173
Somewhat positive	31%	N=229
Neutral	36%	N=269
Somewhat negative	8%	N=61
Very negative	1%	N=7
Total	100%	N=739

Table 21: Question D4

What is your employment status?	Percent	Number
Working full time for pay	46%	N=338
Working part time for pay	10%	N=76
Unemployed, looking for paid work	1%	N=9
Unemployed, not looking for paid work	2%	N=14
Fully retired	41%	N=303
Total	100%	N=740

Table 22: Question D5

Do you work inside the boundaries of Jupiter?	Percent	Number
Yes, outside the home	22%	N=157
Yes, from home	13%	N=94
No	65%	N=460
Total	100%	N=711

Table 23: Question D6

How many years have you lived in Jupiter?	Percent	Number
Less than 2 years	9%	N=65
2 to 5 years	24%	N=177
6 to 10 years	16%	N=120
11 to 20 years	23%	N=169
More than 20 years	28%	N=210
Total	100%	N=741

The National Citizen Survey™

Table 24: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	65%	N=480
Building with two or more homes (duplex, townhome, apartment or condominium)	34%	N=251
Mobile home	1%	N=6
Other	1%	N=5
Total	100%	N=742

Table 25: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	5%	N=38
Owned	95%	N=692
Total	100%	N=730

Table 26: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	2%	N=12
\$300 to \$599 per month	5%	N=38
\$600 to \$999 per month	11%	N=76
\$1,000 to \$1,499 per month	18%	N=130
\$1,500 to \$2,499 per month	35%	N=251
\$2,500 or more per month	28%	N=201
Total	100%	N=708

Table 27: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	79%	N=582
Yes	21%	N=157
Total	100%	N=739

Table 28: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	54%	N=396
Yes	46%	N=344
Total	100%	N=740

The National Citizen Survey™

Table 29: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	3%	N=18
\$25,000 to \$49,999	9%	N=59
\$50,000 to \$99,999	27%	N=182
\$100,000 to \$149,999	24%	N=159
\$150,000 or more	37%	N=248
Total	100%	N=666

Table 30: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	96%	N=688
Yes, I consider myself to be Spanish, Hispanic or Latino	4%	N=30
Total	100%	N=718

Table 31: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	0%	N=2
Asian, Asian Indian or Pacific Islander	1%	N=5
Black or African American	1%	N=7
White	96%	N=693
Other	3%	N=22

Total may exceed 100% as respondents could select more than one option.

Table 32: Question D15

In which category is your age?	Percent	Number
18 to 24 years	0%	N=2
25 to 34 years	3%	N=20
35 to 44 years	10%	N=76
45 to 54 years	19%	N=141
55 to 64 years	28%	N=205
65 to 74 years	29%	N=213
75 years or older	10%	N=76
Total	100%	N=733

The National Citizen Survey™

Table 33: Question D16

What is your sex?	Percent	Number
Female	50%	N=354
Male	50%	N=358
Total	100%	N=712

Table 34: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	71%	N=525
Land line	11%	N=81
Both	18%	N=133
Total	100%	N=739

The National Citizen Survey™

Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=“).

Table 35: Question 1

Please rate each of the following aspects of quality of life in Jupiter:	Excellent		Good		Fair		Poor		Don't know		Total	
Jupiter as a place to live	63%	N=611	33%	N=325	3%	N=31	0%	N=4	0%	N=2	100%	N=973
Your neighborhood as a place to live	60%	N=590	33%	N=323	6%	N=64	1%	N=8	0%	N=3	100%	N=988
Jupiter as a place to raise children	43%	N=424	28%	N=272	6%	N=59	1%	N=9	22%	N=221	100%	N=985
Jupiter as a place to work	26%	N=251	26%	N=252	12%	N=121	4%	N=40	32%	N=319	100%	N=983
Jupiter as a place to visit	59%	N=583	29%	N=286	8%	N=74	1%	N=11	3%	N=31	100%	N=985
Jupiter as a place to retire	52%	N=513	28%	N=271	10%	N=101	4%	N=42	6%	N=57	100%	N=984
The overall quality of life in Jupiter	56%	N=549	38%	N=371	5%	N=51	1%	N=9	0%	N=2	100%	N=982

Table 36: Question 2

Please rate each of the following characteristics as they relate to Jupiter as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Jupiter	37%	N=352	53%	N=498	9%	N=83	2%	N=15	0%	N=0	100%	N=948
Overall ease of getting to the places you usually have to visit	29%	N=277	46%	N=431	20%	N=188	5%	N=50	0%	N=0	100%	N=946
Quality of overall natural environment in Jupiter	48%	N=455	41%	N=389	8%	N=72	3%	N=28	0%	N=1	100%	N=945
Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	22%	N=210	45%	N=423	24%	N=230	8%	N=79	1%	N=8	100%	N=950
Health and wellness opportunities in Jupiter	41%	N=386	43%	N=411	9%	N=86	2%	N=18	5%	N=47	100%	N=948
Overall opportunities for education and enrichment	29%	N=279	40%	N=377	13%	N=126	2%	N=20	16%	N=148	100%	N=950
Overall economic health of Jupiter	33%	N=313	49%	N=459	8%	N=71	1%	N=12	10%	N=90	100%	N=945
Sense of community	28%	N=263	45%	N=425	19%	N=178	6%	N=58	2%	N=20	100%	N=944
Overall image or reputation of Jupiter	53%	N=506	39%	N=371	5%	N=46	2%	N=18	1%	N=8	100%	N=949

Table 37: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Jupiter to someone who asks	69%	N=644	24%	N=222	4%	N=41	3%	N=27	0%	N=4	100%	N=938
Remain in Jupiter for the next five years	74%	N=696	17%	N=158	4%	N=42	4%	N=35	1%	N=7	100%	N=938

Table 38: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	76%	N=711	20%	N=190	3%	N=24	1%	N=11	0%	N=3	0%	N=0	100%	N=939

The National Citizen Survey™

Please rate how safe or unsafe you feel: In Jupiter's downtown/commercial area during the day	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	58%	N=543	31%	N=293	5%	N=48	1%	N=11	0%	N=4	4%	N=40	100%	N=939

Table 39: Question 5

Please rate each of the following characteristics as they relate to Jupiter as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	Traffic flow on major streets	8%	N=70	38%	N=347	35%	N=319	20%	N=185	0%	N=0	100%
Ease of public parking	18%	N=162	51%	N=467	23%	N=207	7%	N=65	2%	N=17	100%	N=918
Ease of travel by car in Jupiter	18%	N=164	47%	N=431	26%	N=238	9%	N=87	0%	N=0	100%	N=920
Ease of travel by public transportation in Jupiter	2%	N=17	3%	N=30	10%	N=88	20%	N=184	66%	N=606	100%	N=925
Ease of travel by bicycle in Jupiter	10%	N=92	26%	N=239	24%	N=224	13%	N=116	28%	N=255	100%	N=926
Ease of walking in Jupiter	24%	N=219	42%	N=385	20%	N=186	7%	N=62	8%	N=71	100%	N=923
Availability of paths and walking trails	26%	N=244	41%	N=382	18%	N=166	6%	N=53	9%	N=80	100%	N=925
Air quality	53%	N=489	41%	N=377	4%	N=38	0%	N=4	2%	N=19	100%	N=927
Cleanliness of Jupiter	47%	N=437	44%	N=406	8%	N=73	1%	N=10	0%	N=0	100%	N=926
Overall appearance of Jupiter	45%	N=414	46%	N=426	8%	N=77	1%	N=9	0%	N=0	100%	N=926
Public places where people want to spend time	40%	N=366	44%	N=404	13%	N=117	2%	N=15	2%	N=21	100%	N=923
Variety of housing options	21%	N=195	38%	N=351	23%	N=211	9%	N=84	9%	N=82	100%	N=923
Availability of affordable quality housing	8%	N=70	21%	N=197	31%	N=282	22%	N=203	18%	N=168	100%	N=920
Fitness opportunities (including exercise classes and paths or trails, etc.)	34%	N=310	45%	N=413	14%	N=125	2%	N=21	6%	N=52	100%	N=921
Recreational opportunities	43%	N=396	43%	N=397	10%	N=94	1%	N=11	3%	N=25	100%	N=923
Availability of affordable quality food	33%	N=309	46%	N=428	16%	N=151	3%	N=31	0%	N=4	100%	N=923
Availability of affordable quality health care	30%	N=280	41%	N=377	15%	N=142	5%	N=48	9%	N=80	100%	N=927
Availability of preventive health services	28%	N=258	41%	N=382	11%	N=105	3%	N=29	16%	N=150	100%	N=924
Availability of affordable quality mental health care	10%	N=96	14%	N=127	10%	N=90	6%	N=54	60%	N=556	100%	N=923

Table 40: Question 6

Please rate each of the following characteristics as they relate to Jupiter as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	Availability of affordable quality child care/preschool	8%	N=71	11%	N=101	9%	N=78	4%	N=37	68%	N=602	100%
K-12 education	20%	N=176	25%	N=225	7%	N=63	2%	N=15	46%	N=413	100%	N=892
Adult educational opportunities	17%	N=149	34%	N=302	14%	N=122	4%	N=31	32%	N=280	100%	N=884
Opportunities to attend cultural/arts/music activities	25%	N=224	43%	N=389	20%	N=175	4%	N=40	7%	N=67	100%	N=895
Opportunities to participate in religious or spiritual events and activities	27%	N=245	39%	N=347	8%	N=71	1%	N=10	25%	N=222	100%	N=895
Employment opportunities	5%	N=47	19%	N=172	20%	N=182	9%	N=84	46%	N=407	100%	N=892
Shopping opportunities	27%	N=245	49%	N=436	20%	N=182	4%	N=34	0%	N=1	100%	N=898

The National Citizen Survey™

Please rate each of the following characteristics as they relate to Jupiter as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Cost of living in Jupiter	6%	N=53	34%	N=306	43%	N=385	16%	N=145	0%	N=3	100%	N=892
Overall quality of business and service establishments in Jupiter	19%	N=167	59%	N=530	20%	N=176	2%	N=16	1%	N=8	100%	N=897
Vibrant downtown/commercial area	11%	N=98	34%	N=300	37%	N=330	15%	N=132	4%	N=33	100%	N=893
Overall quality of new development in Jupiter	15%	N=131	40%	N=355	24%	N=219	15%	N=130	7%	N=61	100%	N=896
Opportunities to participate in social events and activities	21%	N=188	46%	N=414	21%	N=189	3%	N=29	8%	N=71	100%	N=891
Opportunities to volunteer	28%	N=251	40%	N=355	10%	N=94	1%	N=9	21%	N=189	100%	N=898
Opportunities to participate in community matters	24%	N=217	44%	N=392	14%	N=125	3%	N=26	15%	N=134	100%	N=894
Openness and acceptance of the community toward people of diverse backgrounds	18%	N=158	40%	N=364	16%	N=145	6%	N=56	20%	N=176	100%	N=899
Neighborliness of residents in Jupiter	24%	N=212	46%	N=414	22%	N=195	5%	N=47	3%	N=30	100%	N=898

Table 41: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	13%	N=119	87%	N=763	100%	N=882
Made efforts to make your home more energy efficient	22%	N=194	78%	N=684	100%	N=878
Observed a code violation or other hazard in Jupiter (weeds, abandoned buildings, etc.)	61%	N=537	39%	N=339	100%	N=876
Household member was a victim of a crime in Jupiter	91%	N=802	9%	N=79	100%	N=881
Reported a crime to the police in Jupiter	83%	N=729	17%	N=148	100%	N=877
Stocked supplies in preparation for an emergency	17%	N=154	83%	N=728	100%	N=882
Campaigned or advocated for an issue, cause or candidate	73%	N=646	27%	N=235	100%	N=881
Contacted the Town of Jupiter (in-person, phone, email or web) for help or information	48%	N=423	52%	N=457	100%	N=880
Contacted Jupiter elected officials (in-person, phone, email or web) to express your opinion	78%	N=688	22%	N=194	100%	N=882

Table 42: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Jupiter?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Jupiter recreation centers or their services	11%	N=90	14%	N=118	35%	N=296	41%	N=353	100%	N=857
Visited a neighborhood park or Town park	19%	N=160	30%	N=258	39%	N=335	12%	N=106	100%	N=859
Used Jupiter public libraries or their services	10%	N=83	20%	N=173	31%	N=266	39%	N=339	100%	N=861
Participated in religious or spiritual activities in Jupiter	10%	N=84	20%	N=171	22%	N=188	48%	N=417	100%	N=860
Attended a Town-sponsored event	2%	N=13	5%	N=47	57%	N=492	36%	N=305	100%	N=857
Used bus, rail, subway or other public transportation instead of driving	0%	N=4	0%	N=2	3%	N=29	96%	N=826	100%	N=861
Carpooled with other adults or children instead of driving alone	6%	N=49	10%	N=88	15%	N=129	69%	N=594	100%	N=860
Walked or biked instead of driving	16%	N=135	20%	N=171	26%	N=223	39%	N=333	100%	N=862
Volunteered your time to some group/activity in Jupiter	9%	N=75	12%	N=101	24%	N=203	56%	N=482	100%	N=861
Participated in a club	8%	N=67	8%	N=68	16%	N=134	69%	N=587	100%	N=856
Talked to or visited with your immediate neighbors	57%	N=495	28%	N=240	12%	N=105	3%	N=24	100%	N=864
Done a favor for a neighbor	28%	N=246	32%	N=276	34%	N=290	6%	N=53	100%	N=865

The National Citizen Survey™

Table 43: Question 9

Thinking about local public meetings (of local elected officials like Town Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	1%	N=5	4%	N=33	29%	N=236	66%	N=536	100%	N=810
Watched (online or on television) a local public meeting	0%	N=3	5%	N=43	19%	N=167	75%	N=644	100%	N=857

Table 44: Question 10

Please rate the quality of each of the following services in Jupiter:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Police/Sheriff services	44%	N=364	37%	N=304	6%	N=48	2%	N=17	11%	N=87	100%	N=820
Fire services	44%	N=359	24%	N=199	1%	N=11	0%	N=3	30%	N=251	100%	N=823
Ambulance or emergency medical services	40%	N=333	26%	N=214	1%	N=10	1%	N=7	32%	N=264	100%	N=828
Crime prevention	25%	N=209	39%	N=325	11%	N=95	3%	N=26	21%	N=175	100%	N=830
Fire prevention and education	21%	N=171	28%	N=228	5%	N=39	2%	N=14	45%	N=372	100%	N=824
Traffic enforcement	20%	N=167	40%	N=329	18%	N=152	8%	N=67	13%	N=110	100%	N=825
Street repair	19%	N=158	43%	N=355	24%	N=197	7%	N=60	7%	N=55	100%	N=825
Street cleaning	24%	N=199	42%	N=346	17%	N=142	5%	N=45	11%	N=89	100%	N=821
Street lighting	21%	N=171	49%	N=405	22%	N=186	7%	N=57	1%	N=11	100%	N=830
Sidewalk maintenance	20%	N=169	49%	N=407	20%	N=162	6%	N=51	4%	N=37	100%	N=826
Traffic signal timing	12%	N=102	38%	N=314	32%	N=261	17%	N=140	1%	N=8	100%	N=825
Bus or transit services	3%	N=22	7%	N=55	6%	N=46	10%	N=82	75%	N=619	100%	N=824
Garbage collection	52%	N=432	40%	N=329	4%	N=36	1%	N=11	2%	N=19	100%	N=827
Recycling	50%	N=411	39%	N=325	6%	N=47	3%	N=22	3%	N=24	100%	N=829
Yard waste pick-up	46%	N=378	35%	N=287	7%	N=59	3%	N=25	9%	N=77	100%	N=826
Storm drainage	25%	N=206	42%	N=348	17%	N=141	5%	N=44	10%	N=83	100%	N=822
Drinking water	44%	N=368	38%	N=314	11%	N=92	4%	N=36	2%	N=17	100%	N=827
Sewer services	41%	N=332	47%	N=383	4%	N=36	1%	N=5	8%	N=63	100%	N=819
Power (electric and/or gas) utility	43%	N=357	46%	N=379	8%	N=64	2%	N=18	1%	N=7	100%	N=825
Utility billing	37%	N=302	48%	N=393	11%	N=92	2%	N=20	2%	N=17	100%	N=824
Town parks	46%	N=380	42%	N=345	4%	N=36	1%	N=5	7%	N=56	100%	N=822
Recreation programs or classes	24%	N=194	32%	N=260	7%	N=60	1%	N=11	36%	N=297	100%	N=822
Recreation centers or facilities	29%	N=242	36%	N=296	7%	N=58	1%	N=8	27%	N=218	100%	N=822
Land use, planning and zoning	12%	N=94	30%	N=247	21%	N=174	17%	N=135	20%	N=165	100%	N=815
Code enforcement (weeds, abandoned buildings, etc.)	14%	N=111	36%	N=293	16%	N=135	5%	N=44	29%	N=237	100%	N=820
Animal control	14%	N=116	33%	N=271	9%	N=74	6%	N=46	39%	N=319	100%	N=826
Economic development	12%	N=102	37%	N=301	17%	N=135	7%	N=61	27%	N=219	100%	N=818
Health services	25%	N=202	41%	N=337	8%	N=69	2%	N=16	24%	N=198	100%	N=822
Public library services	38%	N=312	34%	N=277	3%	N=22	0%	N=4	26%	N=211	100%	N=826

The National Citizen Survey™

Please rate the quality of each of the following services in Jupiter:	Excellent		Good		Fair		Poor		Don't know		Total	
Public information services	24%	N=195	42%	N=342	8%	N=65	2%	N=16	25%	N=202	100%	N=820
Cable television	12%	N=101	42%	N=341	23%	N=187	12%	N=99	11%	N=89	100%	N=817
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	37%	N=299	43%	N=349	9%	N=74	1%	N=9	9%	N=75	100%	N=806
Preservation of natural areas such as open space, farmlands and greenbelts	33%	N=274	41%	N=335	14%	N=119	8%	N=62	4%	N=36	100%	N=826
Jupiter open space	30%	N=246	40%	N=325	18%	N=148	8%	N=66	5%	N=37	100%	N=822
Town-sponsored special events	25%	N=208	45%	N=367	12%	N=99	2%	N=13	16%	N=134	100%	N=821
Overall customer service by Jupiter employees (police, receptionists, planners, etc.)	37%	N=304	42%	N=349	8%	N=69	2%	N=19	10%	N=84	100%	N=825

Table 45: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The Town of Jupiter	38%	N=304	49%	N=391	9%	N=68	2%	N=15	2%	N=17	100%	N=795
The Federal Government	6%	N=46	31%	N=258	37%	N=306	11%	N=94	15%	N=121	100%	N=825

Table 46: Question 12

Please rate the following categories of Jupiter government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Jupiter	19%	N=149	45%	N=353	26%	N=207	6%	N=44	4%	N=35	100%	N=788
The overall direction that Jupiter is taking	14%	N=112	41%	N=323	24%	N=187	16%	N=125	5%	N=41	100%	N=788
The job Jupiter government does at welcoming citizen involvement	18%	N=145	37%	N=291	18%	N=144	8%	N=60	19%	N=148	100%	N=788
Overall confidence in Jupiter government	15%	N=116	44%	N=343	24%	N=192	11%	N=85	6%	N=50	100%	N=786
Generally acting in the best interest of the community	16%	N=124	42%	N=329	22%	N=175	14%	N=106	6%	N=51	100%	N=785
Being honest	16%	N=124	37%	N=288	18%	N=144	11%	N=85	18%	N=145	100%	N=786
Treating all residents fairly	16%	N=126	36%	N=283	17%	N=137	10%	N=79	21%	N=163	100%	N=788

Table 47: Question 13

Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Jupiter	73%	N=574	23%	N=181	3%	N=26	1%	N=4	100%	N=785
Overall ease of getting to the places you usually have to visit	44%	N=342	45%	N=352	10%	N=78	1%	N=5	100%	N=777
Quality of overall natural environment in Jupiter	57%	N=446	36%	N=280	7%	N=52	1%	N=5	100%	N=783
Overall "built environment" of Jupiter (including overall design, buildings, parks and transportation systems)	49%	N=382	41%	N=319	10%	N=75	1%	N=9	100%	N=785
Health and wellness opportunities in Jupiter	37%	N=292	42%	N=326	19%	N=146	2%	N=19	100%	N=783
Overall opportunities for education and enrichment	34%	N=268	41%	N=318	22%	N=169	3%	N=27	100%	N=782

The National Citizen Survey™

Please rate how important, if at all, you think it is for the Jupiter community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Overall economic health of Jupiter	55%	N=430	39%	N=307	5%	N=43	1%	N=6	100%	N=786
Sense of community	41%	N=323	45%	N=355	12%	N=95	1%	N=9	100%	N=782

Table 48: Question 14, Part 1

Please indicate which methods below you prefer in terms of how you receive information about the Town government and its activities, events and services (check all that apply)	Percent	Number
Town Times quarterly newsletter (including Town news, Recreation activities, 55+ activities and neighborhood news)	58%	N=318
e-Town Times (the online version of the Town’s quarterly newsletter)	53%	N=292
The Town website’s usability and design (www.jupiter.fl.us)	52%	N=289
The Town website’s content (www.jupiter.fl.us)	53%	N=291
The Town’s social media sites (Facebook, Twitter and Instagram)	26%	N=145
Fliers, posters or advertisements on Town programs and events	24%	N=133
Inlet Villager newsletter	14%	N=76
Annual reports and official Town publications	20%	N=109
Open houses and public meetings	23%	N=129
Direct mail (postcards and letters)	24%	N=134
Town community TV channel (Comcast channel 18)	15%	N=81

NOTE Total may exceed 100% as respondents could select more than one option.

Table 49: Question 14, Part 2

Please rate the quality of each method:	Excellent		Good		Fair		Poor		Don't know		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Town Times quarterly newsletter (including Town news, Recreation activities, 55+ activities and neighborhood news)	33%	N=200	37%	N=226	6%	N=39	2%	N=11	22%	N=133	100%	N=609
e-Town Times (the online version of the Town’s quarterly newsletter)	26%	N=152	32%	N=189	6%	N=35	2%	N=10	34%	N=199	100%	N=585
The Town website’s usability and design (www.jupiter.fl.us)	23%	N=147	45%	N=283	12%	N=74	5%	N=29	16%	N=98	100%	N=631
The Town website’s content (www.jupiter.fl.us)	23%	N=143	46%	N=285	11%	N=71	4%	N=24	16%	N=97	100%	N=620
The Town’s social media sites (Facebook, Twitter and Instagram)	11%	N=63	19%	N=108	6%	N=36	4%	N=23	60%	N=338	100%	N=568
Fliers, posters or advertisements on Town programs and events	12%	N=67	32%	N=174	15%	N=81	3%	N=19	38%	N=211	100%	N=552
Inlet Villager newsletter	8%	N=42	12%	N=64	5%	N=28	2%	N=13	72%	N=379	100%	N=526
Annual reports and official Town publications	13%	N=70	26%	N=142	10%	N=55	3%	N=16	47%	N=255	100%	N=538
Open houses and public meetings	13%	N=73	30%	N=161	12%	N=67	3%	N=18	41%	N=226	100%	N=545
Direct mail (postcards and letters)	12%	N=62	28%	N=150	15%	N=78	6%	N=30	40%	N=213	100%	N=533
Town community TV channel (Comcast channel 18)	7%	N=38	13%	N=68	7%	N=36	3%	N=17	70%	N=376	100%	N=535

The National Citizen Survey™

Table 50: Question 15

When thinking about upgrades and replacements to the Town’s municipal facilities, police department and municipal complex at Indiantown Road and Military Trail (Town Hall, Police Department, Community Center, Emergency Operations Center, etc.), please indicate how important, if at all, each of the following is to you:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Additional indoor recreation space (gyms, courts, etc.)	12%	N=90	21%	N=152	42%	N=310	25%	N=187	100%	N=739
Additional indoor classroom and program space	9%	N=64	23%	N=166	44%	N=326	24%	N=180	100%	N=736
Additional community meeting space	5%	N=39	17%	N=122	50%	N=362	28%	N=208	100%	N=731
Modernization and “hardening” of Town Hall facilities and infrastructure	12%	N=90	27%	N=197	42%	N=305	19%	N=142	100%	N=734
Modernization and “hardening” of Police department facilities and infrastructure	24%	N=178	32%	N=233	29%	N=215	14%	N=104	100%	N=730
A “town center” feeling for the municipal complex	16%	N=121	34%	N=250	32%	N=235	17%	N=128	100%	N=734
Event space at the municipal complex	10%	N=71	31%	N=227	38%	N=280	21%	N=152	100%	N=730
Greenspace at the municipal complex	19%	N=137	32%	N=234	31%	N=225	18%	N=133	100%	N=729
Access and entry features at the municipal complex (from Indiantown Road and Military Trail)	15%	N=111	34%	N=244	33%	N=241	18%	N=129	100%	N=725
Additional services at the municipal complex	9%	N=64	27%	N=201	39%	N=287	24%	N=179	100%	N=731

Table 51: Question 16

In question 7, you were asked if you had contacted the Town of Jupiter (in-person, phone, email, web) for help or information in the last 12 months. If you answered “yes,” please provide your impression of the following	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Knowledge	36%	N=212	34%	N=198	9%	N=56	3%	N=16	18%	N=109	100%	N=591
Responsiveness	39%	N=236	27%	N=163	9%	N=56	7%	N=40	17%	N=104	100%	N=599
Courtesy	48%	N=289	25%	N=151	6%	N=33	3%	N=16	18%	N=108	100%	N=597

Table 52: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recycle at home	2%	N=13	1%	N=11	6%	N=42	14%	N=103	77%	N=568	100%	N=737
Purchase goods or services from a business located in Jupiter	0%	N=1	0%	N=1	13%	N=99	55%	N=406	31%	N=229	100%	N=736
Eat at least 5 portions of fruits and vegetables a day	3%	N=22	11%	N=83	34%	N=250	33%	N=244	19%	N=137	100%	N=736
Participate in moderate or vigorous physical activity	1%	N=11	9%	N=63	27%	N=203	34%	N=253	28%	N=210	100%	N=740
Read or watch local news (via television, paper, computer, etc.)	2%	N=15	6%	N=43	13%	N=98	31%	N=227	48%	N=354	100%	N=737
Vote in local elections	6%	N=46	4%	N=30	7%	N=51	19%	N=139	64%	N=472	100%	N=738

The National Citizen Survey™

Table 53: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	33%	N=247
Very good	50%	N=373
Good	14%	N=103
Fair	2%	N=16
Poor	1%	N=4
Total	100%	N=743

Table 54: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	23%	N=173
Somewhat positive	31%	N=229
Neutral	36%	N=269
Somewhat negative	8%	N=61
Very negative	1%	N=7
Total	100%	N=739

Table 55: Question D4

What is your employment status?	Percent	Number
Working full time for pay	46%	N=338
Working part time for pay	10%	N=76
Unemployed, looking for paid work	1%	N=9
Unemployed, not looking for paid work	2%	N=14
Fully retired	41%	N=303
Total	100%	N=740

Table 56: Question D5

Do you work inside the boundaries of Jupiter?	Percent	Number
Yes, outside the home	22%	N=157
Yes, from home	13%	N=94
No	65%	N=460
Total	100%	N=711

The National Citizen Survey™

Table 57: Question D6

How many years have you lived in Jupiter?	Percent	Number
Less than 2 years	9%	N=65
2 to 5 years	24%	N=177
6 to 10 years	16%	N=120
11 to 20 years	23%	N=169
More than 20 years	28%	N=210
Total	100%	N=741

Table 58: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	65%	N=480
Building with two or more homes (duplex, townhome, apartment or condominium)	34%	N=251
Mobile home	1%	N=6
Other	1%	N=5
Total	100%	N=742

Table 59: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	5%	N=38
Owned	95%	N=692
Total	100%	N=730

Table 60: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	2%	N=12
\$300 to \$599 per month	5%	N=38
\$600 to \$999 per month	11%	N=76
\$1,000 to \$1,499 per month	18%	N=130
\$1,500 to \$2,499 per month	35%	N=251
\$2,500 or more per month	28%	N=201
Total	100%	N=708

Table 61: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	79%	N=582
Yes	21%	N=157
Total	100%	N=739

The National Citizen Survey™

Table 62: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	54%	N=396
Yes	46%	N=344
Total	100%	N=740

Table 63: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	3%	N=18
\$25,000 to \$49,999	9%	N=59
\$50,000 to \$99,999	27%	N=182
\$100,000 to \$149,999	24%	N=159
\$150,000 or more	37%	N=248
Total	100%	N=666

Table 64: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	96%	N=688
Yes, I consider myself to be Spanish, Hispanic or Latino	4%	N=30
Total	100%	N=718

Table 65: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	0%	N=2
Asian, Asian Indian or Pacific Islander	1%	N=5
Black or African American	1%	N=7
White	96%	N=693
Other	3%	N=22

Total may exceed 100% as respondents could select more than one option.

The National Citizen Survey™

Table 66: Question D15

In which category is your age?	Percent	Number
18 to 24 years	0%	N=2
25 to 34 years	3%	N=20
35 to 44 years	10%	N=76
45 to 54 years	19%	N=141
55 to 64 years	28%	N=205
65 to 74 years	29%	N=213
75 years or older	10%	N=76
Total	100%	N=733

Table 67: Question D16

What is your sex?	Percent	Number
Female	50%	N=354
Male	50%	N=358
Total	100%	N=712

Table 68: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	71%	N=525
Land line	11%	N=81
Both	18%	N=133
Total	100%	N=739

