

Town of Jupiter 2020 Annual Report

Vision: Jupiter is a distinctive coastal community committed to preserving its unique character and history and vibrant, small-town feel.

Town Council

Todd Wodraska, **Mayor**

Ilan Kaufer, **Vice Mayor**, District 2

Ron Delaney, **Councilor**, District 2

Jim Kuretski, **Councilor**, District 1

Cameron May, **Councilor**, District 1

Town Manager

Matt Benoit, **Town Manager**

Message from Town Council

Challenges, Changes and Champions

Perhaps never have we been so eager to see one year come to a close and a new one to begin. 2020, with all of its challenges, has been a year that no one will forget, but many may not want to remember. Still, in Jupiter and around the world, that challenge brought change, and even identified some champions.

As local Council members, we were challenged to manage a local community during a very global health crisis, at times finding ourselves faced with decisions and questions beyond the scope of our control. It was a challenge that required change in most of what we do, from how we receive information, to how we hold meetings, to how we operate our local government. As local leaders, we felt the stress of the community – its residents, families and businesses.

But we found that out of change grew champions — champions right here in the Jupiter community solving problems no one ever could have envisioned would need to be solved. First responders never wavered in their efforts to keep Jupiter safe, even when faced with new processes and protocols to protect themselves and others. Teachers in our community learned new, virtual ways to teach our children and continue their learning. Health care workers learned not only about the challenges of a new, unknown virus but also about how to manage care in our community in the face of a pandemic. Community leaders and organizations mobilized volunteers to provide food for those in need, care for those suffering, and assistance with many different hardships. And neighbors simply helped neighbors – buying groceries, being a handyman, or even just a simple check-in to prevent feelings of isolation.

Our community continues to come together in times of challenge and change, emerging stronger, sounder and more resilient. As we begin 2021 with the hope that we will overcome all of the challenges of the past year, perhaps we have given new meaning to what it truly means to be 'Uniquely Jupiter'.

Mayor Todd Wodraska, on behalf of the Jupiter Town Council

Vice Mayor Ilan Kaufer, Councilor Ron Delaney, Councilor Jim Kuretski, and Councilor Cameron May

Strategic Plan

Each year, the Town Council reviews the Town's Strategic Plan, and proposes strategic initiatives that align with the Town's vision, mission and nine strategic results. The nine strategic results are the objectives Jupiter aims to achieve, and the strategic initiatives are categorized by result.

Identified by the Town Council and staff, the strategic results identify outcomes the Town aspires to achieve, and guide the creation of strategic initiatives each year (see page 2) as well as an annual financial plan (see page 8).

Strategic Results

Safety - Keep citizens and businesses safe

Mobility – Improved mobility for all modes of transit.

Organizational Excellence - Organizational governance; internal support and services.

Fiscal Responsibility - Prepare and manage budget; maintain fiduciary responsibility.

Green, Blue, & Open Spaces - Continue beautification and natural areas; green spaces, parks, beaches and landscaping. Maintain Jupiter as a distinctive coastal community with open and natural environments.

Unique, Small Town Feel - Maintain and enhance our vibrant small town feel by leveraging the unique combination of community, cultural and recreational assets that make Jupiter a special place to live and work.

Manage Growth - Plan for and manage growth, development and redevelopment to maintain Jupiter's small-town feel and its integrity as a distinctive, vibrant coastal community.

Strong Local Economy - Support local businesses, create a business-friendly environment.

Town Communication - Support and enhance open, two-way communication between the Town and its residents and businesses.

Strategic Initiatives

Below are the strategic initiatives that were included in the 2020 strategic plan, grouped by the result that they support, with some information on their status or completion during 2020. In some years, such as 2020, not all nine of the results have initiatives associated with them, and some strategic initiatives take more than one year to complete. To view the entire strategic plan for 2020, visit www.jupiter.fl.us/StrategicPlan.

Safety

Complete construction and transition Town staff and equipment into the new Police Department/Data Center.

- The new Police Department and Data Center building opened for business the first week of October, 2020. On October 2, 2020, the Town released a virtual grand opening video on its social media and web sites.

Review and consider opportunities to enhance public safety radio system coverage along the south A1A corridor.

- In May, 2020, Town Council received a detailed report including the history of the project and direction needed from Town Council to commence the process of installing a radio tower to enhance communications along the south A1A corridor.

Review and consider opportunities to install street lights along collector and arterial roadways.

- A report providing the status of completed, in-process and upcoming street lighting projects was provided to Town Council in March, 2020. Town staff has also initiated regular monthly meetings with FPL to enable more efficient project completion.

Review and consider opportunities to introduce green bike lanes in the Town of Jupiter.

- In October, 2020, the project to install green bike lane markings along various roads around Town was completed. Areas including A1A in the Inlet Village, Ocean Way, Greenway Drive, Maplewood Drive, Dakota Drive, Parkside Drive, and University Boulevard now have brightly-colored markings to call attention to the bicycle lanes, which provide a visible indicator for both cyclists and motorists.

Prepare for the introduction of high-speed rail through the Town of Jupiter by investigating and advocating for appropriate safety measures.

- At the November 3, 2020 Town Council meeting, Town Staff provided a presentation. Following that, the Town requested fencing and identified locations for sealed corridor areas from Brightline. In addition, work with Brightline continues to ensure that information on construction work and road closures is shared frequently with the public. The Town has regularly shared closure and construction information on its website, social media sites, and through emails in order to lessen the impacts to residents and businesses.

Advance designs for East Indiantown Road from US1 to A1A.

- The design plans for this project will be 90% complete by January, 2021. The project is scheduled to go out to bid in September, 2021 in anticipation of construction starting between December, 2021 and early 2022. Town staff estimates achieving 90% design in January, 2021.

Additional Accomplishments

Agreement for Peer Support for Opiate Addiction Recovery.

- Approved an agreement between the Jupiter Police Department and the Seminole County Sheriff's Office to provide peer support for individuals seeking recovery from opiate addiction.

Dune Crossover Renovations.

- Awarded a contract award in the amount of \$564,900 to Brothers' Constructions, Inc. for construction of ADA compliant crossovers at 31, 45 and 48.

Watch the Police Department and Data Center's Virtual Grand Opening

Get an inside look into the new Jupiter Police Department and Data Center with this grand opening video. Viewers get a behind scenes look into the new, hardened facility that will also serve as the Town's Emergency Operations Center. The building was opened for business on October 5, 2020. View the video online at www.jupiter.fl.us/MunicipalComplex

Mobility

Enhance and update the Town's traffic mitigation plans for roadways not meeting the Town's level of service standards.

- A presentation at the August 18, 2020 regular Town Council meeting illustrated likely traffic forecasts for roads not meeting service levels, laid out a plan for commitments from other agencies for intersection improvements, and formalized the Town's request with Palm Beach County for future expansion and modification of Center Street.

Review and consider opportunities to advance South Island Way.

- In early 2021, Staff will prepare a presentation for a Town Council roundtable discussion that includes the strategies to advance this project.

Ensure the advancement of Indiantown Road improvements between I - 95 and Central Boulevard through collaboration with FDOT.

- Through mid-2021, project activities include acquisition of the right-of-way necessary to construct this project. The Town expects to receive information on plans from FDOT in Summer, 2021. Going forward, the Town will continue to work with FDOT on the design, schedule, and public information and outreach as the project moves through its phases between 2021 and 2023.

Ensure that FDOT's US 1 Bridge project includes appropriate intersection improvements along the detour, that contracts have incentives to accelerate schedules, and that tender house design and landscape improvements are communicated to the public to mitigate adverse aesthetic impacts.

- FDOT's project schedule estimates that bids will open to contractors in May, 2021, and that intersection improvements will begin late Summer, 2021 along the detour routes.
- Currently, plans call for a turfed slope west of the retaining wall next to Jupiter Cove. FDOT supports providing a landscaping buffer as a follow-up and separate project from the bridge reconstruction. The current schedule indicates that the 20-month detour phase to allow for bridge construction will begin in 2023.

Employ strategies to reduce the number of vehicle/pedestrian/cyclist conflicts and manage traffic (expand options, ensure flow and safety for all modes of travel using technology and traditional approaches).

- A presentation at Town Council's August 18, 2020 meeting reviewed metrics on pedestrian, cyclist and vehicle conflicts as well as projects completed, planned and in-process to mitigate conflicts. Highlights of work completed in 2020 include an FDOT project to upgrade pedestrian facilities at several intersections along Indiantown Road, and enforcement and education activities funded by a grant from FDOT for a campaign for Pedestrian and Bike Safety High Visibility Enforcement. In addition, projects were initiated at Central Boulevard and University and Jupiter Beach Road to improve intersection safety.

Additional Accomplishments Transportation Planning Agency (TPA) Projects.

- Passed a resolution in support of two long-range roadway projects in the TPA's 2045 plan. Projects supported include: widening Center Street from two lanes to three, from Loxahatchee River Road to Alternate A1A; and widening Donald Ross Road from four lanes to six from Ellison Wilson Road to US1. Opposed a project to extend Frederick Small Road from Palmwood Road to west of Tidal Point Boulevard with a planned new bridge across the Intracoastal Waterway.

Roundabout at A1A and Jupiter Beach Road.

- Approved a contract for the design of a roundabout at A1A and Jupiter Beach Road.

Bike and Pedestrian Safety High Visibility Enforcement Campaign.

- The Jupiter Police Department has participated in the Pedestrian and Bike Safety High Visibility Enforcement campaign for six years. The goal of the campaign is to create a safer environment for all on the roadways by providing education and awareness to local pedestrians, bicyclists and motorists. For more information, visit www.jupiter.fl.us/BikePedSafety.

Strong Local Economy

Review and consider opportunities for enhanced Downtown Abacoa parking and continued spring training presence in the Town of Jupiter.

- Delays in organized sports, Spring Training and Minor League activities due to COVID-19 have put this project on hold.

Additional Accomplishments

Beacon Pharmaceutical.

- Approved a 150,000 square foot bioscience/research and development facility on a 9-acre parcel located on the north side of Indiantown Road between Caprice Court and the Florida Turnpike.

Fiscal Responsibility

Consider the disposition of Piatt Place.

- In May, 2020, Council received a report detailing the condition of the site, the condition of the existing parking structure on the site, and the current use and zoning information for the site.

Consider offering paid family leave as a benefit to Town employees.

- In May, 2020, Council received a report exploring current benefits and the addition of paid family leave. Following the report, the Council held a roundtable discussion on the topic at the regular Town Council meeting on July 21, 2020, where direction was provided to Staff not to pursue additional benefits at this time.

Additional Accomplishments

Stormwater Utility Fee Increase.

- Approved a 7% increase in Stormwater Utility fees in accordance with the recommendations of the Town's Stormwater Utilities Master Plan.

Unique, Small Town Feel

Enhance entries at major gateways to the Town, including specifically on the western entry, C - 18 canal area and the eastern end of Indiantown Road.

- In Summer, 2020 the parcel on the south side of Indiantown Road (next to the KFC) was completed. In Summer, 2021 the Turnpike and Center Street locations will be installed, in order to take advantage of the rainy season.

Review the Town's special event permit code provisions to ensure a balance between entertainment and event opportunities and neighboring residents, visitors and businesses.

- Due to limited permit activity as a result of the pandemic, and continued and pending litigation involving special event permits, this initiative has been put on hold until it is appropriate to resume activities.

Review opportunities for the use and public benefit of the Inlet Village Marina.

- Town Council received a report in March, 2020 that outlined previous strategies considered for the property, input from area stakeholders on future opportunities, and opportunities for expansion and enhancement.

Understand and consider advocating to Palm Beach County for enhanced aquatic recreational offerings in the Town of Jupiter.

- Town Council received a report from staff in November, 2020 on the County-owned facility at the corner of Toney Penna Drive and South Pennock Lane. Palm Beach County plans to resurface the olympic pool in fiscal year 2023, and the Town will prepare a scope of improvements to include items such as a splash pad, should funding be available beyond what is required for the resurfacing. Because the site is limited geographically, it is limited to its existing footprint so significant expansion may not be possible.

Review and consider a program to complement opportunities for home repair/renovation for Veterans.

- On November 3, 2020, Town Council adopted Resolution 91-20, which provides a 50% discount on building permit fees to Jupiter's military veterans. The State of Florida already offers permit discounts for disability-related improvements for veterans, so this program extends the discount to any type of construction activity, not just improvements relating to a disability.

Advance the Town's review and consideration of an indoor athletic facility.

- In March, 2020, Town Council received a report outlining steps necessary and considerations for funding options to move this project forward. During discussions regarding future capital projects in the Town's Community Investment Program (CIP) in August, 2020, the decision was made to put the item on hold.

Additional Accomplishments

Historic Councilor's House.

- Approved a local historic designation and historic preservation grant for a circa 1945 single-family house located at 305 2nd Street (known as The Councilor's House).

Generation Church Site Plan Amendment:

- Approved a site plan amendment for an existing church on a 2.4 acre property located at 510, 430, 418, and 412 Center Street to modify the phasing plan for the construction of parking, the site and landscape plans, and the architectural elevation.

County Historic Property Tax Exemption.

- Approved an interlocal agreement with Palm Beach County to allow owners of historically designated properties to request tax exemptions from County ad valorem taxes for the assessed value of qualified rehabilitation improvements.

Jupiter Community Park Improvements Funding.

- Approved using approximately \$8 million of One-Cent Infrastructure Sales Surtax funds for planned improvements at Jupiter Community Park. Improvements including lighting, restrooms and more will take place between 2021 and 2023.

Green, Blue, and Open Spaces

Enhance access and use of green space by providing more open and natural areas for protection.

- Acquisition opportunities have been evaluated when and where they arise and are deemed to add value to the Town.

Establish an environmental and sustainability plan for Town of Jupiter.

- In September, 2020, Town staff presented a review and analysis of pursuing Florida Green Local Government Gold certification to the Council. Based on the extensive changes to Town Code and the Comprehensive Plan that would be required to achieve Gold certification, it was decided that it would not be pursued at this time.

Enhance the natural vegetation and promotion of our blueway systems by evaluating and protecting our local seagrass beds.

- The Sawfish Island Restoration Project will create a passive park that restores degraded wetlands, enhances the surrounding mangroves, and provides passive recreational use to the public. Two tidal openings connect excavated basins inside the mangrove community to the Intracoastal Waterway and small uplands will be retained in each basin for the paddling community to land. The project ties into the neighboring restoration project, Fullerton Island, and the Town-owned Sawfish Bay Park making a premier blueway trail in the north end of the county. Funding for the project will be provided by Palm Beach County, and grants have been requested from the Florida Inland Navigation District and Loxahatchee River Preservation Initiative. The project will begin construction in Fall, 2021 and be complete in Fall, 2022. The Town also provided \$15,000 from the FY2021 budget to install monitoring buoys in Jupiter's waterways to assist with research on seagrasses. In addition, the Town is continuing to pursue partnerships for future projects to enhance seagrass protection with organizations like the Jupiter Inlet District, Palm Beach County Environmental Resource Management, and the Loxahatchee River District.

Promote the Town's blueway systems by aggressive enforcement of derelict and at-risk boats.

- The Town proposed an ordinance modification targeting floating structures early in the year, but determined that it was more efficient to work with the County on their efforts to create a County-wide Floating Structures Ordinance. Once the County's ordinance is in place, the Town may wish to adopt a resolution supporting that ordinance. While legislative actions continue, the Jupiter Police Department continues to monitor and enforce existing regulations in partnership with other agencies, and report out on their efforts quarterly on their website.

Additional Accomplishments

Opposition to Off-Shore Drilling.

- Approved a resolution opposing off-shore drilling activities, including seismic air gun blasting.

Washington Street Parcel Conservation.

- Amended the Future Land Use Map designation as well as the Zoning Map designation to Conservation and Conservation Preservation respectively for a 16.6 acre parcel of land located on Washington Street (north of Indiantown Road and west of Island Way).

Sims Creek Preserve.

- Approved creating a passive park (including a kayak launch) on a 2.8 acre property located on the southeast corner of the intersection of Center Street and Thelma Avenue.

Water and Irrigation Conservation Program

- Amended Ordinance 10-20 to increase the permit hours of irrigation between 4 pm to 10 am, and define permitted days of the week by street address.
- Odd-numbered addresses' irrigation days are Mondays, Wednesdays and/ or Saturdays and even-numbered addresses' irrigation days are Tuesdays, Thursdays and/or Sundays.

Manage Growth

Consider opportunities for redevelopment in the Town's industrial sectors.

- On July 21, 2020 Town Council conducted a roundtable discussion and reviewed a staff report on the topic. The industrial and commercial area in the Pine Gardens North section of Town was selected as the first area of study, and a mailing and survey was distributed in late 2020 to businesses to understand their views and needs. In early 2021, an additional survey will be distributed to the residents in the area.

Additional Accomplishments

Casa Tequila Restaurant Site Plan.

- Approved a site plan application to build a 5,000 square foot restaurant with outdoor seating on a 2.24 acre property located on Indiantown Road, just west of the Turnpike exit.

Orion Integrated Systems Office Construction.

- Approved a site plan application to construct a 7,100 square foot office and industrial building on a roughly half an acre vacant property located within the Jupiter Commerce Center for Orion Integrated Systems.

Did you know?

The Town of Jupiter became incorporated in February of 1925. As the years have passed, the Town has annexed different sections to make up the Town boundary we have today. Within and surrounding that boundary there are multiple unincorporated enclaves. These enclaves are highlighted in light green on the map and include several commercial and residential areas. Residents of unincorporated enclaves use some of the services and participate in some of the programs offered by the Town. The map shows the Town 's current boundary as well its unincorporated areas.

Town of Jupiter Highlights

1. Jupiter Community Park – 3377 Church Street
2. West Indiantown Road – from i95 to Central Boulevard [Strategic Initiative]
3. South Extension of Island Way - [Strategic Initiative]
4. Busch Wildlife Sanctuary – 2500 Jupiter Park Drive
5. Jupiter Water Treatment Plant – 17403 Central Boulevard
6. Abacoa Community Park – 1501 Frederick Small Road
7. Max Planck Florida Institute for Neuroscience – 1 Max Planck Way
8. Scripps Research Institute – 120 Scripps Way
9. Roger Dean Chevrolet Stadium – 4751 Main Street Strategic Initiative]
10. Wild and Scenic Loxahatchee River – 7.6 mile river running through the heart of Jupiter
11. Town Municipal Complex – (Town Hall – 210 Military Trail , Community Center - 200 Military Trail, Police Department and Veterans Memorial - 196 Military Trail)
12. North County Aquatic Complex – 861 Toney Penna Drive [Strategic Initiative]
13. Historic Old Town Hall – 1000 Town Hall Avenue
14. Pine Gardens North Industrial Area – Located between Center Street & Alt. A1a & Indiantown Road [Strategic Initiative]
15. Sawfish Bay Park, 1915 FEC Train Depot and 1913 Aicher House – 1133 Alt. A1A
16. U.S. 1 Bridge - [Strategic Initiative]
17. Jupiter Inlet Lighthouse and Museum – 500 Captain Armours Way
18. Piatt Place - Plot of land located next to Burt Reynolds Park (805 North US1) [Strategic Initiative]
19. Loxahatchee River Center – 805 US1
20. Inlet Village Marina - [Strategic Initiative]

21. Inlet Village – Section of Town along North A1A from the US1 bridge to Jupiter Beach Road
22. Dubois Pioneer Home – 19075 Dubois Road
23. Jupiter Inlet
24. Harbourside Place – 200 US1
25. East Indiantown Road (US1 to A1A) [Strategic Initiative]
26. Maltz Jupiter Theatre – 1001 E. Indiantown Road
27. Jupiter Civic Center – 351 Old A1A
28. Riverwalk South End

Town Budget and Organization

Total Budget by Fund

Total **FY2020** actual expenditures for all funds was **\$118.4 million***

Total **FY2021** budgeted expenditures for all funds is **\$108.9 million**

Each year, the Town takes a thoughtful approach to budgeting in order to efficiently provide services to its residents and make progress on its strategic plan. The Town's fiscal year runs from October 1 through September 30, and the Town's annual budget is approved in September every year. The Town has seven funds which make up the annual budget for the Town. The largest is the general fund, which supports the general operations of the Town.

Across all funds, the Town spent \$118.4 million in FY2020 (October 1, 2019 to September 30, 2020). In FY2021, the budgeted – or planned – expenditure for all funds is \$108.9 million. See how the total budget is allocated by fund in the infographic on the right.

Below is a list of the funds with a brief description of each to explain what the fund covers, and where the revenues for each fund originate.

General Fund. FY20 \$52.2M / FY21 \$55.6M

- Used to maintain the general operations of the Town's government and municipal services. This includes funding most Town departments like law enforcement and public works as well as Town events and recreation activities. Revenues are generated primarily from property taxes.

Health Insurance Fund. FY20 \$5.3M / FY21 \$8.3M

- Used to fund the Town's partially self-insured health insurance program. Funds are generated from premiums collected.

Building Fund. FY20 \$4.1 / FY21 \$4.4M

- Enterprise fund used to operate the building department. Revenues are generated from charges for services and permit fees.

Debt Service Fund. FY20 \$8.4M / FY21 \$2.1M

- Used to manage debts from bond issues and large capital projects.

Water Fund. FY20 \$24M / FY21 \$27.7M

- Enterprise fund used to operate the water utility. Revenues are generated primarily from water sales and connection fees.

Stormwater Fund. FY20 \$3.1M / FY21 \$3.6M

- Enterprise fund used to operate the stormwater utility. Revenues are generated from charges for services.

Capital Improvements Fund. FY20 \$21.2M / FY21 \$7.2M

- Used to fund large capital improvement projects in the Town. Funds are generated from property taxes and impact and developer fees.

Community Redevelopment Agency (CRA) Budget

The CRA in Jupiter was created in 2003 and manages the area along the coastal and Intracoastal waterways from Inlet Village south to Coastal Way, including the Riverwalk. The CRA has its own operating and capital improvement budget. Revenues are generated from incremental property taxes, and those revenues must be spent within the CRA boundaries. See www.jupiter.fl.us/CRA for more information.

General Fund

The General Fund is mostly funded by local property taxes. A Jupiter resident's tax bill is made up of charges from several different agencies and special districts. Jupiter's portion of that bill is just under 14%.

Typical Jupiter Resident Tax Bill:

- Special Taxing District: 12.4%
- PBC School District 38.3%
- Palm Beach County 25.5%
- PBC Fire Rescue 9.9%
- Town of Jupiter 13.9%

Jupiter Property Valuation

Jupiter's millage (property tax) rate for FY2020 was 2.6611. This rate represents dollars paid per \$1,000 of property value, and Jupiter has planned and budgeted in a way that has allowed this rate to remain fairly stable over the last decade. Increases in property tax revenue have come mainly from increases in property values, as shown in the chart. So, a typical resident may have seen a slight increase in the dollars of property tax paid to the Town in recent years as their property value has increased.

- **2014:** \$7,532,743,806 (4.08% increase)
- **2015:** \$8,093,726,478 (7.45% increase)
- **2016:** \$8,907,223,485 (10.05% increase)
- **2017:** \$9,697,676,260 (8.87% increase)
- **2018:** \$10,317,291,791 (6.39% increase)
- **2019:** \$10,877,053,216 (5.42% increase)
- **2020:** \$11,381,790,376 (4.64% increase)
- **2021:** \$11,931,142,515 (4.83% increase)

General Fund Revenues

In FY2020, the Town's General Fund collected \$56.1 million* in revenue, of which \$32.4 million was in property taxes. Items like charges for services, licenses and permits also contribute to the General Fund revenues. In FY2021, the Town expects to collect \$55.6 million in General Fund revenues, which includes \$32.8 million in property taxes.

FY2020 Actual and FY2021 Budget (\$ millions)

- **Taxes** FY20: \$32.4 / FY21: \$32.8
- **License and Permits** FY20: \$4.8 / FY21: \$5.3
- **Intergovernmental** FY20: \$4.4 / FY21: \$6.7
- **Charges for Service** FY20: \$8.6 / FY21: \$9.3
- **Fines and Forfeitures** FY20: \$0.2 / FY21: \$0.2
- **Interest** FY20: \$1.1 / FY21: \$0.5
- **Miscellaneous** FY20: \$0.3 / FY21: \$0.2
- **Transfers** FY20: \$4.3 / FY21: \$0.5

General Fund Expenditures

General Fund expenditures for FY2020 were \$52.2 million.* Public safety made up just under half of the overall General Fund expenses in 2020. About \$17.4 million was spent on general government operations. Across these expense categories, personnel costs – salaries and benefits -- make up the vast majority of expenditures.

Below is a summary of some of the additional accomplishments and decisions from 2020. Though these programs were not officially part of the strategic plan, they align with the Town's nine strategic results to help achieve the objectives of the strategic plan.

FY2020 Actual and FY2021 Budget (\$ millions)

- **General Government** FY20: \$17.4 / FY21: \$18.6
- **Culture & Recreation** FY20: \$2.0 / FY21: \$3.2
- **Public Safety** FY20: \$25.2 / FY21: \$25.4
- **Engineering & Public Works** FY20: \$7.7 / FY21: \$8.3

Maintaining Organizational Sustainability

In 2007, the Town organization had grown to over 420 employees. During the recession that followed, the organization right-sized itself over a 3-4 year period in order to adjust to decreasing revenues and establish a more sustainable operation. For the last decade, the number of employees in the Town's organization has remained relatively stable, fluctuating slightly to support the community's growth.

Town of Jupiter Full-time Equivalent Employees

- 2011: 110 Sworn Police / 252.3 Civilian Employees
- 2012: 110 Sworn Police / 232.3 Civilian Employees
- 2013: 110 Sworn Police / 234.5 Civilian Employees
- 2014: 109 Sworn Police / 234.3 Civilian Employees
- 2015: 111 Sworn Police / 243.3 Civilian Employees
- 2016: 116 Sworn Police / 250.0 Civilian Employees
- 2017: 116 Sworn Police / 260.0 Civilian Employees
- 2018: 118 Sworn Police / 266.4 Civilian Employees
- 2019: 118 Sworn Police / 271.1 Civilian Employees
- 2020: 118 Sworn Police / 267.1 Civilian Employees
- 2021 estimated: 118 Sworn Police / 266.6 Civilian Employees

About Our Town

Jupiter, Florida is a coastal community that celebrates its history and heritage. The Town maintains a small-town feel and sense of community that is unique in South Florida. By keeping a watchful eye on development and managing smart growth, Jupiter has successfully avoided many of the challenges facing South Florida communities today. Intelligent residential and economic growth – such as that fueled by small, local businesses and the life sciences industry – provides economic opportunities that are a good match for Jupiter's character and sense of place.

- **65,791** Population
- **3,274** Business
- **3.4** Miles of Beach
- **14,813** Acres of Land
- **33,326** Households
- **\$86,027** Median Household Income

- **39.2** Miles of Paddle Trails
- **3,235** Acres of parks, natural areas and privately owned preserves

Innovative Solutions in 2020

In 2020, the pandemic posed economic and social challenges for both residents and local businesses. In a year when no one could gather together in person, the Town had to be innovative in how it connected people and supported local businesses. Here are some of the ways the Town supported and creatively interacted with the community throughout the year.

Zoom Council Meetings - March through April

- During March and April, the Town had to find a new way to host Town Council meetings. By combining its regular web streaming platform with Zoom, the Town was able to host regular public meetings that gave people the opportunity to watch live, comment live and send in comments beforehand.

Easter - April

- When the Town's Recreation Department decided it wouldn't be able to host its annual Easter Egg Hunt, they partnered with employees at Jupiter Elementary School to come up with a creative use for over 10,000 candy-stuffed eggs. Town employees, along with the Easter bunny himself, passed out individual bags of Easter eggs to families picking up meals from the elementary school. In addition to handing out eggs, the Town hosted a virtual Easter egg hunt encouraging people to hide "eggs" that were made from paper, plywood, and chalk in their yards for other families to find as they went for walks.

Feeding South Florida - May through July

- Beginning in May, the Town partnered with Feeding South Florida to create a drive-through distribution site at FAU's John D. MacArthur campus. The drive-through was held weekly through the end of July and served about 700 cars each week. The Jupiter Police Department directed traffic for these events and many members of Town staff volunteered to hand out food.

COVID-19 Financial Relief through Water Rates - May

- Town Council approved a rebate for two monthly billing cycles for qualified businesses on water bills to assist with recovery from the COVID-19 pandemic.

Summer Camp and Holiday Activity Boxes - June through December

- Recreation could not host their traditional summer camps due to the pandemic. But instead of doing nothing, Town staff came up with a fun way to bring summer camp into families' homes. For 6 weeks, weekly boxes with different themes were offered that included outdoor games, crafts, cooking projects and more. In addition, the Recreation staff did weekly videos to interact with the kids while they did the activities from the box. When fall events were canceled as well,

the Recreation team used the same concept to make a Halloween, Thanksgiving and Winter activity box.

BTR fees waived - August

- In August, the Jupiter Town Council unanimously voted to waive the Business Tax Receipt (BTR) fee for businesses and individuals renewing their Jupiter business licenses for Fiscal Year 2020/2021. Waiving this fee was a way the Town could provide some financial relief to businesses in light of the economic impacts of the COVID-19 pandemic.

Community Development Block Grant Coronavirus Funds - August

- Through the Federal CARES Act, the Town of Jupiter received \$178,908 in additional funding to its Community Development Block Grant (CDBG) program to be distributed to local nonprofits responding to the COVID-19 epidemic. The Town distributed the funds to three local non-profits - Merciful Heavens, Inc., MyClinic and The Pearl Mae Foundation, Inc. These three non-profits used the money to help during the COVID-19 crisis in various ways, including feeding Jupiter families and providing medical treatment to vulnerable populations. In total, the Town awarded \$273,600 to the non-profits, paying for the extra using its 2019-2020 CDBG funding.

Video Grand Openings - September and November

- In September, the new Police Department and Data Center Building was completed, and in November the Veterans Memorial was opened. For both of these projects, the Town took to the web in order to host grand openings. The virtual ribbon cutting ceremony for the Police Department and Data Center Building was the most popular video on the Town's YouTube page with more than 1,000 views. Both virtual grand openings gave the community an opportunity to see the new facilities during a time when events were not possible.

Outdoor Seating at Restaurants - October through early 2021

- In October, when the Governor removed many of the restrictions on restaurant seating, Town Council approved Resolution No. 99-20 which allowed restaurants to apply for a revised site plan for additional outdoor seating. By giving restaurants an opportunity to increase their outdoor dining space, this resolution helped businesses accommodate more customers during a tough time for the industry.

National Night Out - October

- The Jupiter Police Department couldn't host their traditional National Night Out event, so they hit the streets and morphed the event into a neighborhood caravan. Families gathered along main streets in various Jupiter neighborhoods to see police cars, fire trucks, motorcycles as well as local first responders. The turnout for the event was beyond expectations, and it still accomplished the event's goal of promoting police-community partnerships and neighborhood camaraderie while encouraging social distancing.

Lights of Jupiter - December

- During the 2020 holiday season, the Town held its inaugural ‘Lights of Jupiter,’ a safe and fun way to enjoy the season. More than 30 community members submitted their decorated homes and businesses online to be part of the community light tour for everyone to enjoy. This online tour application allowed the community to connect virtually during the holidays.

Town of Jupiter Contacts

DEPARTMENT NAME	PHONE NUMBER	EMAIL
Building Department	561-741-2286	tojbuilding@jupiter.fl.us
Business Registration	561-741-2318	tojbtr@jupiter.fl.us
Code Compliance	561-741-2477	celinesk@jupiter.fl.us
Community Center/ Recreation	561-741-2400	www.jupiter.fl.us/Recreation
CRA; Riverwalk	561-741-2214	staceyr@jupiter.fl.us
Community Relations	561-741-2575	katem@jupiter.fl.us
Engineering	561-741-2372	kalib@jupiter.fl.us
Finance & Property Tax Info	561-741-2218	scottr@jupiter.fl.us
Human Resources & Staffing	561-741-2321	andrear@jupiter.fl.us
Hurricane & Storm Info Line	561-743-7013	www.jupiter.fl.us/Storm
Information Systems	561-741-2351	kingw@jupiter.fl.us
“Let Us Know”(resident comments)	561-741-2214	www.jupiter.fl.us/LetUsKnow
Neighborhood Services	561-741-2524	satuo@jupiter.fl.us
Open Space Program (Natural Resources)	561-741-2342	stepht@jupiter.fl.us
Planning & Zoning	561-741-2323	valerieh@jupiter.fl.us
Police Department	561-746-6201	www.jupiter.fl.us/Police
Parks & Public Works	561-741-2730	pwinfo@jupiter.fl.us
Town Clerk	561-741-2352	laurac@jupiter.fl.us
Town Council & Mayor	561-741-2214	towncouncil@jupiter.fl.us
Town Manager’s Office	561-741-2214	tm@jupiter.fl.us
Water & Stormwater Utilities	561-741-2300	winfo@jupiter.fl.us

Let us Know

Share your voice with the Let Us Know button. Share your suggestions, requests, and comments by using the Let Us Know button on the Town of Jupiter homepage. Get updates and information through Notify Me. Sign up to receive emails about things like Town events, Council meetings, live broadcasts and more! www.jupiter.fl.us

Social Media Channels

Follow Us on Facebook @TownofJupiter and @JupiterPolice

Follow Us on Twitter: @TownofJupiter

Follow Us on Instagram: @TownofJupiterFL

Stream Meetings

Town Council Webcast: www.jupiter.fl.us/Live

Watch Comcast: Channel 18