

Town of Jupiter

2021 Hurricane & Flood Guide

Local Jupiter Info

- Visit our website: www.jupiter.fl.us/STORM
- Resident Info Line: 561-743-7013
- Watch Comcast: Channel 18
- Follow us: Facebook @TownofJupiter @JupiterPolice | Twitter @TownofJupiter

Preparation is the best way to keep you and those you love safe during an emergency. Use the information in this guide as a resource before, during and after a hurricane or other disaster. Visit www.jupiter.fl.us/STORM for more information. Through this website, you can access the Jupiter flood zone map, supply lists, evacuation zones and shelter locations. In the event of a storm, this website and our social media sites listed below will also provide helpful information such as FPL updates and lists of grocery stores and gas stations with power.

Protecting Properties from Flood Water and Wind Storms

The Town of Jupiter Building Department (561-741-2286) and Stormwater Utility Division (561-741-2705) provide information to residents and neighborhoods on flood and wind protection methods. Members of these departments will also visit a site to review concerns and offer property improvement advice, if requested. The Building Department can assist you with information about flood-proofing solutions, such as elevating structures, installing flood panels, berms, flood walls and implementing other flood-proofing techniques. The Building Department can also provide information about types of financial assistance that may be available for implementing property protection techniques.

Building Code Protections for Wind and Water Damage

All construction requires a permit to ensure that new development and “substantial improvements” to existing structures conform to the wind and flood regulations of the Town’s building codes. An improvement to a structure located in a flood zone is a “substantial improvement” when the cost of the work equals or exceeds 50% of the structure’s market value. These “substantial improvement” projects must include all the improvements needed to bring the structure into compliance with current code regulations.

Watches, Warnings and Local Communication

Palm Beach County has a community notification system to alert its cities and towns of hurricanes and floods. This system uses TV Channels 5, 12, 25, 29 (Comcast channels 03, 09, 10 and 11) and all local radio stations. During major storms, as conditions permit, the Town is patrolled by police officers and staff from Stormwater, Public Works, Water Utilities and other departments to identify safety hazards and areas of flooding. For emergency information, call the Town's Resident Information Line at 561-743-7013, or check for updates on the Town's Facebook (@TownofJupiter and @JupiterPolice) and Twitter (@TownofJupiter) pages.

Jupiter Locations for Post-Storm Information Updates

Town Services After a Storm

Residents should plan for the following Town services to remain suspended for at least 3 business days following a major storm event: Garbage & Recycling, Building Permits, and Occupational Licensing. The actual length of time services are suspended depends largely on the severity of the storm. Check the Town's Resident Information Line at 561-743-7013, Comcast Channel 18, and www.jupiter.fl.us for status updates.

Post-Storm Information Updates

If a storm disrupts the Town's ability to provide updates by phone, television and website, important information bulletins will be posted daily at 25 sites. Find a printable map of the 25 locations by visiting www.jupiter.fl.us/STORM and then clicking on the "Before, During & After a Storm" tab. The map can be found under the subhead "After a Storm."

Jupiter Locations for Post-Storm Information Updates

1. Pinetree & Toney Penna
2. Pinetree & Maplewood
3. Egret Landing Entrance at Central Boulevard
4. Indian Creek - Don Schaaf Park (Imagination Station)
5. Jupiter Village & Toney Penna (Jupiter Village Park)
6. Bush Road & Timberwalk Trail
7. North Pennock & Anglers Way (Fisherman's Landing)
8. The Shores Entrance
9. Daily Park - Douglas Drive
10. The Bluffs - Marcinski & US 1
11. Riverside - RIA Clubhouse, 25 Van Road
12. Delaware & Cherokee Street
13. Heights Boulevard & Donald Ross Road
14. New Haven Boulevard & Frederick Small Road
15. Pine Gardens South Park - Loxahatchee Drive
16. Jupiter River Estates Park - Pawnee & Mohican

17. US 1 & Ocean Way
18. Indiantown & A1A (Maltz Theater)
19. Frederick Small Road & Valencia Boulevard
20. Frederick Small Road & Greenway Drive
21. Heights Blvd & Linton Street
22. Greenway & Dakota Drive
23. South Orange Ave & 2nd St
24. North Orange Ave & Venus St
25. Indian Creek Parkway & Military Trail

Natural Areas and Stormwater Management

Jupiter, with all its water assets – the ocean, the inlet, and the Loxahatchee River – is vulnerable to flooding. Jupiter also has amazing land assets that reduce the possibility of flooding. The area’s nine largest parks and designated natural areas total 1,126 acres of open land. This land is part of our stormwater management system – natural areas that store rain water, help protect the community from flood damage and recharge the groundwater aquifer. Residents can help protect the natural floodplain functions of our parks and natural areas by following the drainage maintenance tips listed in the next section.

Drainage Maintenance

To protect against flooding, it is important to maintain the water carrying capacity of the Town’s drainage system. This maintenance program is managed by the Stormwater Utility. Stormwater staff also inspect private drainage systems upon request. If a public or private drainage system is not functioning properly, please call the department at **561-741-2705**. Always remember:

- It is illegal to dump or throw debris in ditches – even grass clippings. If you see anyone dumping trash or vegetation in ditches, contact Stormwater at **561-741-2705**.
- Keep the banks of ditches along your property clear of brush and debris.
- Check with the Building Department before you build, alter, re-grade, or bring fill onto your property to see if a permit is needed and to ensure that projects do not cause problems to neighboring properties. If you see building or filling and a permit is not posted, contact the Building Department at **561-741-2286**.

Flood Safety Measures

You can protect yourself from flood hazards by taking the following measures to ensure the safety of life and property before, during, and after a flood:

Do not walk through flowing water. Drowning is the number one cause of flood deaths. Currents can be deceptive; six inches of moving water can knock you off your feet. If you walk in standing water, use a pole or stick to see how deep the water is.

Do not drive through a flooded area. More people drown in their cars than anywhere else. Do not drive around road barriers; the road or bridge may be washed away and canals may not be distinguishable from roads.

Stay away from power lines and electrical wires. The number two cause of flood-related deaths is electrocution.

Report downed power lines. Contact Florida Power & Lights (**1-800-468-8243**) or dial **911** immediately.

How You Can Help:

- Problem: Areas of flooding
 - Who to call: Stormwater Utilities 561-743-7013
- Problem: Safety concerns, such as a washed-out road
 - Who to call: Police Department 561-799-4445
- Problem: Downed power lines
 - Who to call: Florida Power & Light 1-800-4OUTAGE

Jupiter's Flood and Hurricane Vulnerabilities

With the Loxahatchee River running through Town and the Jupiter Inlet and open Atlantic Ocean to the east, Jupiter and the surrounding areas are vulnerable to flooding from seasonal rains and hurricanes. If you live in a low-lying area, an area along canals or lakes, or near the coastal areas prone to tidal surges, then your property is the most vulnerable to flooding. However, since Jupiter's flood hazard areas are quite scattered, every property has the potential to experience flooding. Your flood zone designation can help to inform you about the potential of your property to experience flooding. In early 2020, FEMA updated flood zone maps, and your flood zone designation may have changed. You can access flood zone map information through the Town's website at www.jupiter.fl.us/STORM. The Town's Building Department (**561-741-2286**) can help you understand your flood zone designation, your vulnerability to stormwater drainage problems, natural floodplain functions, and historical flooding information for your property.

Flood Insurance

Most people consider their home and its contents their largest investment. Whether you live in a designated flood hazard area or not, you should consider protecting this investment financially with flood insurance. Information for the National Flood Insurance Program can be accessed through FEMA's website (www.floodsmart.gov). There you'll find information on flood protection and insurance policies. Call the Building Department (561-741-2286) to see if there is an elevation certificate on file for your property, which included flood insurance rating data. For most new policies, there is a 30-day waiting period for flood insurance coverage to begin.

The Town of Jupiter is a participant in the National Flood Insurance Program Community Rating System. The Town works diligently to maintain a 20% reduction in flood insurance premiums for residents and businesses while carrying out flood management measures designed to protect life and property from

future flooding. This reduction applies to all properties located in “special flood hazard areas.” The Town continues to work to achieve even greater flood insurance premium discounts in the future.

Palm Beach County North Area Shelters (Jupiter to Palm Beach Gardens)

- Independence Middle School: 4001 Greenway Drive, Jupiter
- Palm Beach Gardens High School: 4245 Holly Drive, Palm Beach Gardens

Pet-friendly shelters are designated on an as-needed basis. Both pet-friendly and special needs shelters can be found online at www.pbcgov.org/knowurzone.

For shelter information, contact:

- Palm Beach County Emergency Management: 561-712-6400
- American Red Cross: 561-833-7711

Jupiter Area Hurricane Evacuation Zone

To view a map and look up your zone, visit www.pbcgov.org/knowurzone