



# 2025 Hurricane & Flood Guide

*While hurricane season runs from June 1 to November 30, it is important to be prepared for hurricanes and flooding year-round. A solid plan ensures safety for loved ones and property during emergencies. This guide offers tips and resources for all stages of a storm, from preparation to recovery.*

## Stay Informed

In the event of a hurricane or flooding, residents and business owners are encouraged to stay tuned to the local media (Channels 5, 12, 25 and 29) for information regarding evacuations, shelters and storm information. During an emergency, residents can find information using these resources:



Visit our website:

[jupiter.fl.us/Storm](http://jupiter.fl.us/Storm)



Call the Resident Info Line:

561-743-7013



Connect with us on Social Media:

[jupiter.fl.us/StayInformed](http://jupiter.fl.us/StayInformed)



Sign up for: ALERT PBC

The Palm Beach County Emergency Notification System sends text, email or voice alerts to your phone.

## Protecting Properties from Flood Water and Wind Storms

For valuable insights and assistance safeguarding your property against flood water and wind storms, contact the Town of Jupiter Building Department at **561-741-2286** and the Utilities Department at **561-741-2705**. These departments offer comprehensive information to residents and neighborhoods regarding effective flood and wind protection methods.

If you have concerns about flooding on your property, request a site visit from Utilities staff. Staff can assess your situation firsthand and provide tailored advice on property improvements to reduce flooding.

The Building Department can guide you through the process of modifying your building with flood-proofing solutions, such as elevating structures, and installing flood panels, building berms or flood walls.

Visit [mysafeflhome.com](http://mysafeflhome.com) to find details about potential financial assistance programs available to support the implementation of these property protection measures.

## Building Code Protections for Wind and Water Damage

Every construction project, whether new development or “substantial improvements” to existing structures, requires a permit. These permits ensure that all buildings adhere to the wind and flood regulations outlined in the Florida building codes.

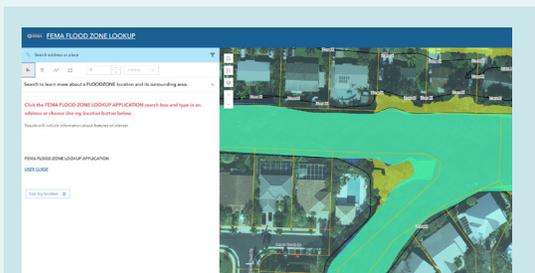
In flood zones, a structural improvement is considered a ‘substantial improvement’ if the cumulative cost of work over a five year period equals or exceeds 50% of the structure’s market value. For such projects, all necessary upgrades must be included to bring the structure into compliance with current code regulations.



## Know Your Flood Risk

With the Loxahatchee River running through Jupiter and the Jupiter Inlet and Atlantic Ocean to the east, Jupiter and the surrounding areas are vulnerable to flooding from seasonal rains and hurricanes. If you live in a low-lying area, an area along canals or lakes or near the coastal areas prone to tidal surges, your property is the most vulnerable to flooding. However, as flood hazard areas in Jupiter are scattered, every property carries some level of risk. Identifying your flood zone designation can provide valuable insight into your property's vulnerability.

In 2024, FEMA updated the flood zone maps, potentially altering your property's designation. Refer to the flood zone map located on the Palm Beach County Emergency Management website at [pbcgov.org/knowurzone](http://pbcgov.org/knowurzone) or online at [jupiter.fl.us/Flood](http://jupiter.fl.us/Flood), to look up and learn your flood zone. Additionally, the Town of Jupiter's Building Department (561-741-2286) offers assistance in understanding your flood zone designation, assessing your vulnerability to stormwater drainage issues, understanding natural floodplain functions and accessing historical flooding data relevant to your property.



**Find Your Flood & Evacuation Zone at [pbcgov.org/knowurzone](http://pbcgov.org/knowurzone)**

## Jupiter's Natural Stormwater Solutions

Jupiter's natural areas play a vital role in managing stormwater and reducing flooding risks. The 1,126 acres of open land across nine major parks and designated natural areas act as a natural stormwater management system. These areas store rainwater, safeguard the community from flood damage, and replenish the groundwater aquifer.

## Understanding Drainage Maintenance

To prevent flooding, it is important to ensure the Town's drainage system is maintained and is effectively working. This maintenance program is managed by the Utilities Department, and staff also inspect private drainage systems upon request. If you encounter any issues with public or private drainage, call the Utilities Department at 561-741-2705 or report the issue by submitting a ticket on the Jup Connect app.

### Tips to help keep the Town's drainage system working :

- Dumping debris in ditches, including grass clippings, is illegal. Report any instances of dumping to Code Compliance through the Jup Connect app or by calling 561-741-2477.
- Keep the banks of ditches along your property clear of brush and debris to maintain proper drainage.
- Consult with the Building Department before you build or alter your property to see if a permit is needed and to ensure that projects do not cause problems to neighboring properties. Report unpermitted work to the Building Department at 561-741-2286.

## Flood Insurance

Protect one of your biggest investments—your home—with flood insurance. Whether you're in a flood-prone area or not, it's essential for financial security. For National Flood Insurance Program details, visit FEMA's website at [floodsmart.gov](http://floodsmart.gov). Call the Building Department at 561-741-2286 to check your property's flood zone elevation. Reach out to a flood insurance agent to find out your flood insurance rating data. Remember, there's typically a 30-day waiting period for coverage to become effective, so act now.

The Town of Jupiter is committed to your safety and savings. As part of the National Flood Insurance Program Community Rating System, the Town strives for a 25% reduction in premiums for residents and businesses in designated flood zones. The Town is dedicated to ongoing flood management to safeguard lives and property, and is working towards even greater discounts in the future.





## Have a Plan to Stay Safe

Having a plan in place before a storm hits is one of the best ways to protect your family, home and business. Palm Beach County has developed an official Palm Beach County Hurricane Planning Guide, which can be found online at [pbcgov.org/publicsafety](http://pbcgov.org/publicsafety). It includes key information, such as important phone numbers to have on hand, shelter locations, pet safety information and an Emergency Supply Kit that should be packed before the start of hurricane season on June 1.

## Know Your Emergency Evacuation Zone

If advised to evacuate, do so immediately. Visit [pbcgov.org/knowurzone](http://pbcgov.org/knowurzone) to find your evacuation zone. Plan where you will go and how you will get there.

## Shelter Safely

Identify the closest shelter in case you need to evacuate. Both pet-friendly and special needs shelters can be found online at [pbcgov.org/knowurzone](http://pbcgov.org/knowurzone).

## The Palm Beach County North Area Shelters

(Jupiter to Palm Beach Gardens)

- Independence Middle School: 4001 Greenway Drive, Jupiter
- Palm Beach Gardens High School: 4245 Holly Drive, Palm Beach Gardens

## For Shelter Information, Contact:

- Palm Beach County Emergency Management: 561-712-6400
- American Red Cross: 561-833-7711

## After the Storm

### Plan for Service Delays

Residents should plan for Town services like garbage collection and permitting to remain suspended for at least three business days following a major storm. The actual length of time services are suspended depends on the severity of the storm. The Town will update residents on when services will resume using social media channels, website and the Town's resident information line.

### Stay Safe Post Storm

#### Ensure Food and Water are Safe

- Follow any boil water notices announced by the Town.
- Throw out food that gets wet or warm. When in doubt, throw it out.
- Check with a doctor about whether refrigerated medicines need to be replaced after a power outage.

#### Use Generators Safely

Always use generators outside of your home. Never run a generator inside your home or garage. Do not run generators close to open windows.

#### Cleanup Safely

Wear appropriate protective equipment, including gloves, goggles and boots.

- Clean and disinfect anything that got wet.
- Work with a partner when cleaning up heavy debris.
- Download the Palm Beach County Disaster Awareness and Recovery Tool (PBC DART), which is an app that allows residents to report damage to their home or business in the immediate aftermath of a disaster.
- Download the JupConnect app on your Apple or Android device to easily report flooding, downed trees or other storm damage.



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## After the Storm

### Flood Safety Measures

You can protect yourself from flood hazards by taking the following measures to ensure the safety of life and property after a flood or storm:

- Avoid walking through flowing water, as drowning is the leading cause of flood-related deaths. Even seemingly shallow water can carry enough force to sweep you away.
- Refrain from driving through flooded areas, as more people drown in their cars during floods than anywhere else. Do not drive around road barriers; the road or bridge may be washed away, and canals may not be distinguishable from roads.
- Keep a safe distance from power lines and electrical wires to avoid the risk of electrocution, which is the second leading cause of flood-related fatalities. Be aware that flood waters may also have electricity due to downed power lines.
- Promptly report any downed power lines by contacting Florida Power & Light at **1-800-468-8243** or calling **911** for immediate assistance.

### How You Can Help

After a storm, Town staff and other agencies will be out in the community working hard to get things back to normal, and you can help. Easily report flooding, downed trees or other storm damage using the Town's JupConnect app. See the table below for details on who to contact for post-storm concerns.

PROBLEM	WHO TO CALL
Areas of flooding	Utilities Department: <b>561-741-2705</b>
Safety concerns, such as a washed-out road	Police Department: <b>561-799-4445</b>
Downed power lines	Florida Power & Light: <b>1-800-4OUTAGE</b>



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Submit a request by visiting

**[www.jupiter.fl.us/JupConnect](http://www.jupiter.fl.us/JupConnect)**

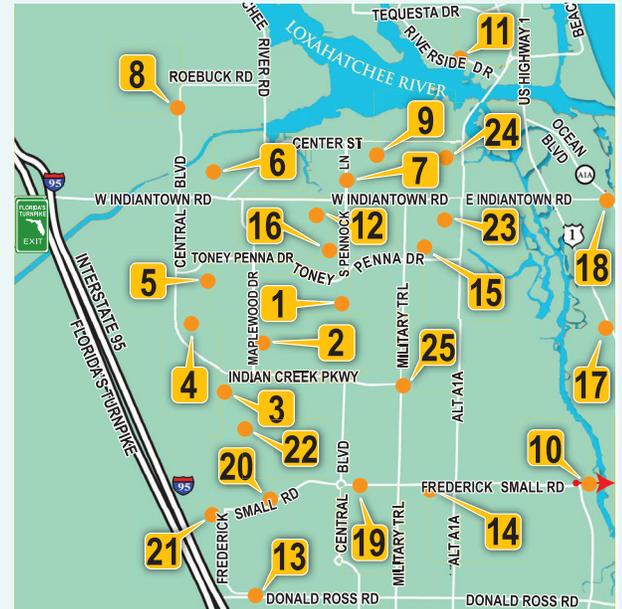
or download the free mobile app today.

## Know How to Get Information

The Town will have post-storm updates on the website, social media channels and the resident information line.

If phone and web services are disrupted, bulletins will be posted daily at 25 sites around Town.

Find a printable map of the 25 locations by visiting **[jupiter.fl.us/Storm](http://jupiter.fl.us/Storm)**.



1. Pinetree & Toney Penna
2. Pinetree & Maplewood
3. Egret Landing Entrance at Central Boulevard
4. Indian Creek - Don Schaaf Park (Imagination Station)
5. Jupiter Village & Toney Penna (Jupiter Village Park)
6. Bush Road & Timberwalk Trail
7. North Pennock & Anglers Way (Fisherman's Landing)
8. The Shores Entrance
9. Daily Park - Douglas Drive
10. The Bluffs - Marcinski & US 1
11. Riverside - RIA Clubhouse, 25 Van Road
12. Delaware & Cherokee Street
13. Heights Boulevard & Donald Ross Road
14. New Haven Boulevard & Frederick Small Road
15. Pine Gardens South Park - Loxahatchee Drive
16. Jupiter River Estates Park - Pawnee & Mohican
17. US 1 & Ocean Way
18. Indiantown & A1A (Maltz Theater)
19. Frederick Small Road & Valencia Boulevard
20. Frederick Small Road & Greenway Drive
21. Heights Blvd & Linton Street
22. Greenway & Dakota Drive
23. South Orange Ave & 2nd St
24. North Orange Ave & Venus St
25. Indian Creek Parkway & Military Trail